

Desktop: Refresh is Not Supported on Agent Desktop

Problem Summary	After an extended period of time using Cisco Finesse, browser performance becomes sluggish.
Error Message	None.
Possible Cause	Refreshing the browser or using the back button can cause slow browser performance after an extended period of time.
Recommended Action	Sign out of the Cisco Finesse Agent Desktop and close the browser. Reopen the browser and sign back in. Refreshing the browser or using the back button is not supported.
Release	Release 8.5(1), Release 8.5(3), Release 9.0(1), Release 9.1(1)
Associated CDETS #	CSCtt29351