

**Desktop: Refresh is Not Supported on Agent Desktop**

<b>Problem Summary</b>	After an extended period of time using Cisco Finesse, browser performance becomes sluggish.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Refreshing the browser or using the back button can cause slow browser performance after an extended period of time.
<b>Recommended Action</b>	Sign out of the Cisco Finesse Agent Desktop and close the browser. Reopen the browser and sign back in. Refreshing the browser or using the back button is not supported.
<b>Release</b>	Release 8.5(1), Release 8.5(3), Release 9.0(1), Release 9.1(1)
<b>Associated CDETS #</b>	CSCtt29351