

Desktop: Desktop Does Not Recognize Calls Active during Sign In or Browser Refresh

Problem Summary	The Finesse desktop does not show calls that are active while the agent is signing in or refreshing the browser.
Error Message	N/A
Possible Cause	This release of Finesse does not support the Call Snapshot API.
Recommended Action	None. These calls are not recognized in the current 8.5(1) release.
Release	Release 8.5(1)
Associated CDETS #	None