

## Cannot Use Third-Party Recorders with Silent Monitoring

<b>Problem Summary</b>	Third-party recorders may not work with the Finesse Silent Monitoring feature.
<b>Error Message</b>	None
<b>Possible Cause</b>	Finesse uses the built-in bridge for Silent Monitoring. This can prevent the use of third-party recorders with Silent Monitoring.
<b>Recommended Action</b>	None
<b>Release</b>	Release 8.5(3), Release 9.0(1), Release 9.1(1)
<b>Associated CDETS #</b>	None