

Cannot Use Third-Party Recorders with Silent Monitoring

Problem Summary	Third-party recorders may not work with the Finesse Silent Monitoring feature.
Error Message	None
Possible Cause	Finesse uses the built-in bridge for Silent Monitoring. This can prevent the use of third-party recorders with Silent Monitoring.
Recommended Action	None
Release	Release 8.5(3), Release 9.0(1), Release 9.1(1)
Associated CDETS #	None