

Desktop: Agent Signs In with Multiple Browser Sessions

Problem Summary	An agent signs in to the Finesse Desktop using more than one simultaneous browser session.
Error Message	None.
Possible Cause	Various
Recommended Action	Sign out of all browser sessions but one. Results are unpredictable otherwise.
Release	Release 8.5(1), Release 8.5(3), Release 9.0(1), Release 9.1(1)
Associated CDETS #	None