

Desktop: Adding another party to a conference results in an error

Problem Summary	Adding another party to an existing conference on the desktop results in an error.
Error Message	Conference failed...causes include agent already has a consult call or conferencing a non-conference controller.
Possible Cause	Only the person who initiates a conference can add parties to that conference. If other participants in the conference attempt to add parties to the conference, they receive an error.
Recommended Action	Agents participating in a conference who are not the initiator of the conference cannot perform another conference and add the consulted party to an existing conference.
Release	Release 9.1(1), Release 10.0(1), Release 10.5(1), Release 10.6(1)
Associated CDETS #	None.