

## Deletion of Node 2 JTAPI user from CUCM fails during restore

<b>Problem Summary</b>	Node 2 JTAPI user fails to get deleted from CUCM during restore.
<b>Error Message</b>	There was a failure removing the user <username> from the Call Manager.If present, please remove the user <username> using Call Manager Administration.
<b>Possible Cause</b>	Some problem occured while deleting Node2 JTAPI user from CUCM.
<b>Recommended Action</b>	Login to Call Manager administration page. Navigate to User->Application User. Delete Node 2 JTAPI provider user.
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	None.