

**DRF: In the Backup Device page add-new button is grayed out**

<b>Problem Summary</b>	8.x DRS backup device page the ?add-new? button is grayed out and shows message ?Local Agent is not responding. This may be due to Master or Local Agent being down
<b>Error Message</b>	Local Agent is not responding. This may be due to Master or Local Agent being down
<b>Possible Cause</b>	Restore failed because, Cisco Desktop LDAP Monitor Service was failing to stop(since it was not activated)
<b>Recommended Action</b>	Generate a new certificate and upload the certificate.  Login to OS Administration:-Go to Security -> Certificate Management. Click on ipsec.pem Generate a new one Download it. Go back Delete ipsec-trust (If it exists) Upload the downloaded file against ipsec-trust
<b>Release</b>	Release 8.0(1). Applicable to 8.5(1) also.
<b>Associated CDETS #</b>	NA.