

DB\_Purge\_not\_reclaiming\_DB\_Space\_for\_db\_cra

<b>Problem Summary</b>	When db purge is invoked the space on db_cra is not reclaimed. This generally happens with MSDE as database and UCCX 5.0 train.
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	a. copy reclaim_space.bat file to the 5.0 set up. b. Execute the batch file from the command line.
<b>Release</b>	Release 5.0(1)
<b>Associated CDETS #</b>	CSCtb21056