

## Custom\_Reply\_Template

Use the code below to create a custom reply template.

Copy the code, paste it to your own server, and replace all instances of <SocialMinerServerAddress> with the address of your own server.

```
<?xml version="1.0" encoding="UTF-8"?>

<!--
This sample code is intended to be used as a simple starting point for creating your own custom reply template.
Modifications to the XML structure should not be required and may result in your custom template failing.
-->
<Module>
<ModulePrefs title="Custom Reply Template Sample"
author="Cisco Systems, Inc."
scrolling="true">
<Require feature="dynamic-height"/>
<Require feature="settitle"/>
<Require feature="minimessage"/>
<Require feature="setprefs"/>
</ModulePrefs>
<Content type="html">
<![CDATA[
<!DOCTYPE html PUBLIC "-//W3C//DTD HTML 4.01 Transitional//EN" "http://www.w3.org/TR/html4/loose.dtd">
<html>
<!-- Provide your custom reply template code below. -->
<head>
<meta http-equiv="Content-Type" content="text/html; charset=UTF-8">

<!-- Default CSS includes to provide uniform look and feel. -->
<link rel="stylesheet" type="text/css" href="http://<SocialMinerServerAddress>/css/default.css">
<link rel="stylesheet" type="text/css" href="http://<SocialMinerServerAddress>/css/default.css">

<!-- Required Javascript includes to provide base reply template functionality including the Social Contact state. -->
<script type="text/javascript" src="http://<SocialMinerServerAddress>/templates/reply.js">
<script type="text/javascript" src="http://<SocialMinerServerAddress>/templates/reply.js">

<script type="text/javascript">
//Set up the required ccpSession object.
var ccpSession = null;
ccpSession = new CcpSession(window.location.href);

function processCustomReply(message) {
//Provide your custom reply logic here.
//Note: The alert below only serves as a placeholder and can be replaced with your own logic.
alert('Processing message \'' + message + '\');

//Close the reply template and set the Social Contact state to 'handled'.
closeTemplate('handled');
}
</script>
</head>

<body>
<div id="reply">
<form>
<table style="width:100%">
<tr>
<td>
<table style="width:100%">
<tr>
```

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```
<th>
<div id="title">Cu
</th>
</tr>
<tr>
<td>
<div id="descripti
</td>
</tr>
</table>
</td>
</tr>
<tr>
<td>
<table style="width:100%">
<tr>
<td>
<textarea id="repl
</td>
</tr>
<tr>
<td>
<!-- Sample button
<!-- When clicked,
<input id="customr
<!-- When clicked,
<input id="cancel"
</td>
</tr>
</table>
</td>
</tr>
</table>
</form>
</div>
</body>
</html>
]]>
</Content>
</Module>
```