

Courtesy Callback: Courtesy Callback is not offered, when the caller disconnects before the Unified CVP system plays the default Good bye message

Problem Summary	Courtesy Callback is not offered, when the caller disconnects before Unified CVP system plays the default "Your callback request has been successfully registered, Good Bye" message.
Error Message	NA
Possible Cause	This is a known intermittent issue in Courtesy Callback scenario.
Recommended Action	To get a call back from the system, the caller should not disconnect the call until the Unified CVP system plays the default "Your callback request has been successfully registered, Good Bye" message.
Release	Release 8.x, Release 9.0(1), Release 10.0(1)
Associated CDETS #	CSCui54951