

## Could not meet post conditions of call.transfer

<b>Problem Summary</b>	Even after CiscoTransferEndEv is received for consult transfer to agent, we notice that transfer fails with a JTAPI extension.
<b>Error Message</b>	Exception=com.cisco.jtapi.PlatformExceptionImpl: Could not meet post conditions of call.transfer(
<b>Possible Cause</b>	Issue in JTAPI/CTI layer.
<b>Recommended Action</b>	<p>Escalate to IPCBU JTAPI team with all relevant logs.</p> <p>5631179: Apr 22 15:32:51.482 GMT+530 %MIVR-SS_TEL-7-UNK:CallID:133 MediaId:3129130/1 Task:29000000558, transfer(7000, consultCall)</p> <p>5631569: Apr 22 15:32:51.544 GMT+530 %MIVR-SS_RM-7-UNK:processCiscoTransferEndEv: received CiscoTransferEndEv for Original CallId 19906346[3129130/1]</p> <p>5632770: Apr 22 15:33:06.498 GMT+530 %MIVR-SS_TEL-3-CONSULT_FAILED:Consult failed: All Call ids=CallID:133 MediaId:3129130/1 Task:29000000558,Extension=7000,Exception=com.cisco.jtapi.PlatformExceptionImpl: Could not meet post conditions of call.transfer(),Failure reason=transfer gets error CTIERR_UNSPECIFIED=0x0::Unspecified error</p>
<b>Release</b>	Release 7.0(1) onwards
<b>Associated CDETS #</b>	NA