

Contact Center Networking: Voice Gateway cannot connect to Unified CM server

Problem Summary	With Cisco IOS Voice Gateways (VG) using SIP, the VG can be operational but unable to connect to the Unified CM servers (for example, if an Ethernet connection fails).
Error Message	N/A
Possible Cause	N/A
Recommended Action	<p>If this situation occurs, you can use the busyout-monitor interface command to monitor the Ethernet interfaces on a Voice Gateway:</p> <ul style="list-style-type: none"> • To place a voice port into a busyout monitor state, use the busyout-monitor interface voice-port configuration command. • To remove the busyout-monitor state on the voice port, use the no form of this command.
Release	9.x
Associated CDETS #	None.