

## **Starting SNMP on MediaSense causes the Host Resource Agent to hang in starting state**

<b>Problem Summary</b>	When configuring community strings (using the Cisco Unified Serviceability pages) the SNMP Master Agent restarts when the configuration is saved. During the SNMP Master Agent restart, the Host Resource Agent hangs.
<b>Error Message</b>	A CriticalServiceDown alert is seen every 30 seconds in RTMT, and delivered by email if email alerts are configured.
<b>Possible Cause</b>	SNMP is not supported in MediaSense.
<b>Recommended Action</b>	1. Remove/Clear the SNMP configuration 2. Reboot the MediaSense server
<b>Release</b>	Release 8.5(1), 8.5(2), 8.5(3), 8.5(4)
<b>Associated CDETS #</b>	CSCtu21764