

## Error when configuring AXL service provider on MediaSense

<b>Problem Summary</b>	Customer encountered errors while attempting to configure the AXL service provider as part of post installation configuration.
<b>Error Message</b>	Error reading Available Service Provider Data due to AXL Service errors.
<b>Possible Cause</b>	The AXL service is not activated (by default) after Call Manager installation.
<b>Recommended Action</b>	The AXL service must be enabled from the call manager side before it can be configured on MediaSense.
<b>Release</b>	All releases.
<b>Associated CDETS #</b>	None