

## Conversation after a transfer is not recorded on RT-Lite phones

<b>Problem Summary</b>	No media streams are recorded after a transfer is completed using the RT-Lite (6961) phone with G.729.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Phone load version is not supported.
<b>Recommended Action</b>	Upgrade to the latest phone load.
<b>Release</b>	Release 8.5(1), Release 8.5(2), Release 8.5(3), Release 8.5(4) and Release 9.0(1).
<b>Associated CDETS #</b>	CSCti71342.