

**Configuration: Configuring the CUIC Scheduler Service Failed**

<b>Problem Summary</b>	Configuring the CUIC Scheduler Service Fails
<b>Error Message</b>	Configuring the CUIC Scheduler Service Failed
<b>Possible Cause</b>	The CUIC Scheduler Service is not auto-configured
<b>Recommended Action</b>	<p>If you see this message, look at the CuisConfigTool.Log file and make every effort to resolve the error based on the information in that file.</p> <p>Only if it is not possible to resolve the matter from information in the CuisConfigTool log, configure the Scheduler as follows:</p> <ol style="list-style-type: none"> <li>1. Open a command window.</li> <li>2. Go to the directory <code>&lt;CUIS_HOME&gt;\CuisScheduler</code>.</li> <li>3. Run the following command: <b>installutil CuisScheduler.exe</b></li> <li>4. From <b>Windows Administrative Tools &gt; Services</b>, ensure that this service is set to <i>startup automatically</i>.</li> <li>5. Set the configuration file. To do this, locate the <b>CuisScheduler.exe.config</b> file. It is in the same directory as the SchedulerService executable.</li> <li>6. Replace its contents with the contents of the web.config file located in <code>&lt;CUIS_HOME&gt;\CuisWeb</code>.</li> <li>7. Change the credentials under which the scheduler service runs.</li> <li>8. Locate the CUIS Scheduler Service in the <b>Services</b> control panel.</li> <li>9. Right-click the <b>Service</b> and select <b>Properties</b>.</li> <li>10. In the <b>LogOn</b> tab, enter information so that the CUIS Scheduler Service runs with the credentials of the Unified IC internal user.</li> <li>11. Start the Scheduler service.</li> </ol>
<b>Releases</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None