

## Configuration: Configuring IIS Failed

<b>Problem Summary</b>	During Unified IS configuration, you get an error message indicating that the Configuration of Internet Information Services (IIS) server failed.
<b>Error Message</b>	Configuring IIS failed.
<b>Possible Cause</b>	IIS failed to add and configure CUIS as an application pool.
<b>Recommended Action</b>	<p>If you see this message, look at the CuisConfigTool.Log file and make every effort to resolve the error based on the information in that file.</p> <p>Only if it is not possible to resolve the matter from information in the CuisConfigTool log, manually configure IIS as follows:</p> <ol style="list-style-type: none"> <li>1. Create an application pool. To do this, open the IIS management console. Right-click on <b>Application Pools</b>. Click <b>New</b>. Select <b>Application Pool</b>.</li> <li>2. Enter the name as <i>CUIS application pool</i>.</li> <li>3. Leave the <b>Use default settings for application pools</b> radio buttons selected and click <b>OK</b>.</li> <li>4. Right-click the new application pool and select <b>Properties</b>.</li> <li>5. In the <b>Identity</b> tab, select the <b>Configurable</b> radio button and enter the credentials of the Unified IC internal user.</li> <li>6. Create a web application. To do this, open the IIS management console. Right-click on <b>Web Sites</b>. Click <b>New</b>; then <b>Web Site</b>.</li> <li>7. For <b>Description</b>, enter <b>CUIS Website</b>.</li> <li>8. For <b>Path</b>, browse to the CuisWeb directory inside the &lt;CUIS_HOME&gt; directory.</li> <li>9. For <b>Allow Anonymous Access</b>, select False.</li> <li>10. Allow the following permissions: <b>Read, Run Scripts, Execute</b>.</li> <li>11. Accept the defaults for all other fields.</li> <li>12. Right-click on the newly created web application and select <b>Properties</b>.</li> <li>13. In the <b>Home Directory</b> tab, for the Application pool, select the <b>CUIS application pool</b>.</li> <li>14. In the <b>Directory Security</b> tab, in <b>Authentication and Access Control</b>, click <b>Edit</b>.</li> <li>15. Check only the <b>Integrated Windows Authentication</b> checkbox.</li> <li>16. Under <b>Web Service Extensions</b> in the IIS management console, make sure that <i>ASP.NETv2.0.50727</i> is allowed.</li> </ol>
<b>Releases</b>	Release 7.5(x)
	None

Associated CDETS #
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