

Conference call gets dropped after agent drops out of a conference call

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| Problem Summary | Conference call gets dropped after agent drops out of a conference call. |
| Error Message | |
| Possible Cause | Configuration issue on CUCM |
| Recommended Action | Check the service parameter configuration on the CallManager admin page and see what value is configured for the parameter "Drop Ad Hoc Conference" and If the value is not "Never", change it to "Never" |
| Release | 7.0(1), 8.0(1), 8.5(1) |
| Associated CDETS # | None. |