

Conference member?s data shows as ?unavailable?

Problem Summary	A conference call member?s data shows as <Unavailable> in the Contact Appearance pane.
Error Message	None.
Possible Cause	<Unavailable> represents a party outside the switch. The switch sends the trunk number of the external party to the desktop, where it has no meaning. Agent Desktop replaces the trunk number with <Unavailable>.
Recommended Action	None.
Release	CAD Unified CCX 8.5
Associated CDETS #	None.