

## Components in deactivated state

<b>Problem Summary</b>	Few components in either node are in de-activated state and we need to activate them
<b>Error Message</b>	The control center shows components are not running and/or functionality of associated components is affected
<b>Possible Cause</b>	Due to some errors the components that were failing were put in de-activated state
<b>Recommended Action</b>	<ol style="list-style-type: none"> <li>1. Login into uccxservice using uccx admin credentials</li> <li>2. Once login is successful, while in the main page, type the URL <a href="https://&lt;uccx ip&gt;:8443/uccxservice/componentactivation/getnodelist.htm">https://&lt;uccx ip&gt;:8443/uccxservice/componentactivation/getnodelist.htm</a></li> <li>3. In this page select the node for which component state needs to be verified</li> <li>4. If the components are showing as de-activated, then click the "Activate All" button to initiate the activation for the same</li> </ol>
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	