

Components in deactivated state

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| Problem Summary | Few components in either node are in de-activated state and we need to activate them |
| Error Message | The control center shows components are not running and/or functionality of associated components is affected |
| Possible Cause | Due to some errors the components that were failing were put in de-activated state |
| Recommended Action | <ol style="list-style-type: none"> 1. Login into uccxservice using uccx admin credentials 2. Once login is successful, while in the main page, type the URL <a href="https://<uccx ip>:8443/uccxservice/componentactivation/getnodelist.htm">https://<uccx ip>:8443/uccxservice/componentactivation/getnodelist.htm 3. In this page select the node for which component state needs to be verified 4. If the components are showing as de-activated, then click the "Activate All" button to initiate the activation for the same |
| Release | Release 8.0(1) |
| Associated CDETS # | |