

**Common Cause Codes and Meta Codes in JTAPI**

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| <p style="text-align: center;"><b>CAUSE CODES</b><br/>Defines the cause for an Event</p>                  | <p>CAUSE_NORMAL = 100<br/> CAUSE_UNKNOWN = 101<br/> CAUSE_CALL_CANCELLED = 102<br/> CAUSE_DEST_NOT_OBTAINABLE = 103<br/> CAUSE_INCOMPATIBLE_DESTINATION = 104<br/> CAUSE_LOCKOUT = 105<br/> CAUSE_NEW_CALL = 106<br/> CAUSE_RESOURCES_NOT_AVAILABLE = 107<br/> CAUSE_NETWORK_CONGESTION = 108<br/> CAUSE_NETWORK_NOT_OBTAINABLE = 109<br/> CAUSE_SNAPSHOT = 110</p>  |
| <p style="text-align: center;"><b>META CODES</b><br/>Provides a higher level description for an Event</p> | <p>META_CALL_STARTING = 128<br/> <br/> META_CALL_PROGRESS = 129<br/> META_CALL_ADDITIONAL_PARTY = 130<br/> META_CALL_REMOVING_PARTY = 131<br/> META_CALL_ENDING = 132<br/> META_CALL_MERGING = 133<br/> META_CALL_TRANSFERRING = 134<br/> META_SNAPSHOT = 135<br/> META_UNKNOWN = 136</p>  |
| <p style="text-align: center;"><b>CCN Call State Causes</b></p>   | <p>NOERROR = 0<br/> <br/> UNALLOCATEDNUMBER = 1<br/> NOROUTETOTRANSITNET = 2<br/> NOROUTETODDESTINATION = 3<br/> CHANUNACCEPTABLE = 6<br/> CALLBEINGDELIVERED = 7<br/> CTIPREEMPTNOREUSE = 8<br/> CTIPREEMPTFORREUSE = 9<br/> NORMALCALLCLEARING = 16<br/> USERBUSY = 17<br/> NOUSERRESPONDING = 18<br/> NOANSWERFROMUSER = 19<br/> SUBSCRIBERABSENT = 20<br/> CALLREJECTED = 21<br/> NUMBERCHANGED = 22<br/> EXCHANGEROUTINGERROR = 25<br/> NONSELECTEDUSERCLEARING = 26<br/> DDESTINATIONOUTOFORDER = 27<br/> INVALIDNUMBERFORMAT = 28<br/> FACILITYREJECTED = 29<br/> RESPONSETOSTATUSENQUIRY = 30<br/> NORMALUNSPECIFIED = 31<br/> NOCIRCAVAIL = 34<br/> NETOUTOFORDER = 38<br/> TEMPORARYFAILURE = 41<br/> SWITCHINGEQUIPMENTCONGESTION = 42<br/> ACCESSINFORMATIONDISCARDED = 43</p> |

## Common\_Cause\_Codes\_and\_Meta\_Codes\_in\_JTAPI

REQCIRCNAVIL = 44  
CTIPRECEDENCECALLBLOCKED = 46  
RESOURCESNAVAIL = 47  
QUALOFSERVNAVAIL = 49  
REQFACILITYNOTSUBSCRIBED = 50  
SERVOPERATIONVIOLATED = 53  
INCOMINGCALLBARRED = 54  
BCNAUTHORIZED = 57  
BCBPRESENTLYAVAIL = 58  
SERVNOTAVAILUNSPECIFIED = 63  
BEARERCAPNIMPL = 65  
CHANTYPENIMPL = 66  
REQFACILITYNIMPL = 69  
ONLYRDIVEARERCAPAVAIL = 70  
SERVOROPTNAVAILORIMPL = 79  
INVALIDCALLREFVALUE = 81  
IDENTIFIEDCHANDOESNOTEXIST = 82  
SUSPCALLBUTNOTTHISONE = 83  
CALLIDINUSE = 84  
NOCALLSUSPENDED = 85  
REQCALLIDHASBEENCLEARED = 86  
INCOMPATABLEDESTINATION = 88  
DESTNUMMISSANDDCNOTSUB = 90  
INVALIDTRANSITNETSEL = 91  
INVALIDMESSAGEUNSPECIFIED = 95  
MANDATORYIEMISSING = 96  
MSGTYPENIMPL = 97  
MSGTYPENCOMPATWCS = 98  
IENIMPL = 99  
INVALIDIECONTENTS = 100  
MSGNCOMPATABLEWCS = 101  
RECOVERYONTIMEREXPIRY = 102  
PROTOCOLERRORUNSPECIFIED = 111  
CTIPRECEDENCELEVELEXCEEDED = 122  
CTIDVICENOTPREEMPTABLE = 123  
OUTOFBANDWIDTH = 125  
INTERWORKINGUNSPECIFIED = 127  
CTIPRECEDENCEOUTOFBANDWIDTH = 129  
REDIRECTED = 200  
INTERNALCAUSE = 500  
OUTBOUND\_TRANSFER = 501  
OUTBOUND\_CONFERENCE = 502  
INBOUND\_TRANSFER = 503  
INBOUND\_CONFERENCE = 504  
INBOUND\_BLINDTRANSFER = 505  
DPARK\_CALLPARK = 507  
DPARK\_REVERSION = 508  
DPARK\_UNPARK = 509  
CTICONFERENCEFULL = 0x40000  
CALLSPLIT = 0x60000  
CTIDROPCONFEE = 0x70000