

Columns displaced in Excel spreadsheet when exporting a report

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| Problem Summary | When exporting an Agent Summary Report (by agent) to a Microsoft Excel spreadsheet, the Avg and Max statistics column headings are displaced. |
| Error Message | None. |
| Possible Cause | Information can be displaced if the extended Excel format is not used. |
| Recommended Action | Use the Microsoft Excel 7. (XLS) Extended format in the Export dialog box while exporting the report to Excel. This will pop up a second dialog box. Use the default settings. |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |