

Codec support issues

Problem Summary	Codec support issues - issues with calls failing during media setup or VOIP monitor will not work.
Error Message	NA
Possible Cause	Codec mismatch.
Recommended Action	Codecs supported by Unified CCX are G.711 and G.729. G.722 is not supported with Unified CCX. If there is a codec mismatch between the devices and there are no MTPs calls will fail. Solution is to either procure an MTP or change the codec to be in sync.
Release	Release 7.0(1) onwards
Associated CDETS #	NA