

## Codec support issues

<b>Problem Summary</b>	Codec support issues - issues with calls failing during media setup or VOIP monitor will not work.
<b>Error Message</b>	NA
<b>Possible Cause</b>	Codec mismatch.
<b>Recommended Action</b>	Codecs supported by Unified CCX are G.711 and G.729. G.722 is not supported with Unified CCX. If there is a codec mismatch between the devices and there are no MTPs calls will fail. Solution is to either procure an MTP or change the codec to be in sync.
<b>Release</b>	Release 7.0(1) onwards
<b>Associated CDETS #</b>	NA