

## Cluster is in partial service

<b>Problem Summary</b>	The Cisco Unified CCX cluster status shows PARTIAL_SERVICE from the Cisco Unified CCX Administration Control Center.
<b>Error Message</b>	<i>PARTIAL_SERVICE</i> on Cisco Unified CCX Administration Control Center web page under a specific server link.
<b>Possible Cause</b>	At least one of the servers show a status that is not IN_SERVICE.
<b>Recommended Action</b>	Log on to the server and see whether or not the Cisco Node Manager service is running on the server. Also check the MCVD log for any additional information.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.