

Cluster is in partial service

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| Problem Summary | The Cisco Unified CCX cluster status shows PARTIAL_SERVICE from the Cisco Unified CCX Administration Control Center. |
| Error Message | <i>PARTIAL_SERVICE</i> on Cisco Unified CCX Administration Control Center web page under a specific server link. |
| Possible Cause | At least one of the servers show a status that is not IN_SERVICE. |
| Recommended Action | Log on to the server and see whether or not the Cisco Node Manager service is running on the server. Also check the MCVD log for any additional information. |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |