

Client and Server security policies do not match

Problem Summary	The Cisco Unified CCX Historical Reports client does not work on Windows 2000 Professional when the Cisco Unified CCX Server is on the Windows 2003 operating system if the security policies on the client and server do not match.
Error Message	None.
Possible Cause	The client and server security policies do not match.
Recommended Action	To verify that the security policies match, do the following: <ol style="list-style-type: none"> 1. Select Start > Programs > Control Panel > Administrative Tools > Local Security Policy and note the Network Security: LAN Manager Authentication setting. 2. Next, go to the Local Security Settings window on the Historical Reports client PC and verify that the Security: LAN Manager Authentication setting is identical to that on the Cisco Unified CCX Server.
Release	Release 7.0(1)
Associated CDETS #	None.