

## Client and Server security policies do not match

<b>Problem Summary</b>	The Cisco Unified CCX Historical Reports client does not work on Windows 2000 Professional when the Cisco Unified CCX Server is on the Windows 2003 operating system if the security policies on the client and server do not match.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The client and server security policies do not match.
<b>Recommended Action</b>	To verify that the security policies match, do the following: <ol style="list-style-type: none"> <li>1. Select <b>Start &gt; Programs &gt; Control Panel &gt; Administrative Tools &gt; Local Security Policy</b> and note the Network Security: LAN Manager Authentication setting.</li> <li>2. Next, go to the Local Security Settings window on the Historical Reports client PC and verify that the Security: LAN Manager Authentication setting is identical to that on the Cisco Unified CCX Server.</li> </ol>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.