Client requests result in "503 Service Unavailable" Error

Problem Summary	All client requests receive the following response: "503 Service Unavailable".
Error Message	503 Service Unavailable
Possible Cause	Finesse is unable to connect to either the Cisco Finesse Notification Service or the CTI server on Unified CCE.
Recommended Action	1. Make sure that the Cisco Finesse Notification Service is running. Access the CLI and run the command "utils service list". 2. Check that the primary host/port and/or backup host/port are configured in the Server Settings gadget in the Finesse administration console, and that at least one of these CTI servers is up and running. 3. Make sure that the Finesse server is restarted after making the admin changes. 4. Check the CTI server logs to see if the OPEN_REQ is coming through from Finesse and to see if or why it is failing.
Release	Release 8.5(3), Release 9.0(1), Release 9.1(1), Release 10.0(1), Release 10.5(1)
Associated CDETS #	None.