

**Main page:** [Cisco Unified Presence, Release 7.x](#)

**Previous Topic**

- [Configuring Cisco Unified Communications Manager for Integration with Cisco Unified Presence](#)

**Procedure**

1. Select **Cisco Unified Communications Manager Serviceability > Tools > Control Center - Feature Services**.
2. Select a Cisco Unified Communications Manager server from the Server menu.
3. Make sure that the following services are running:
  - ◇ Cisco CallManager
  - ◇ Cisco TFTP (if you are deploying Cisco Unified Personal Communicator softphone)
  - ◇ Cisco CTIManager (if you are deploying Cisco Unified Personal Communicator in desk phone control mode)
  - ◇ Cisco AXL Web Service (for data synchronization between Cisco Unified Presence and Cisco Unified Communications Manager)

**Related Topics**

- [User and Device Configuration on Cisco Unified Communications Manager](#)
- [Configuring the Presence Service Parameter](#)
- [How to Configure the SIP Trunk on and SIP Trunk Security Profile on Cisco Unified Communications Manager](#)
- [Getting More Information](#)