

Main page: [Cisco Unified Presence, Release 7.x](#)

Previous Topic

- [Configuring Cisco Unified Communications Manager for Integration with Cisco Unified Presence](#)

Procedure

1. Select **Cisco Unified Communications Manager Serviceability > Tools > Control Center - Feature Services**.

2. Select a Cisco Unified Communications Manager server from the Server menu.

3. Make sure that the following services are running:

- ◇ Cisco CallManager
- ◇ Cisco TFTP (if you are deploying Cisco Unified Personal Communicator softphone)
- ◇ Cisco CTIManager (if you are deploying Cisco Unified Personal Communicator in desk phone control mode)
- ◇ Cisco AXL Web Service (for data synchronization between Cisco Unified Presence and Cisco Unified Communications Manager)

Related Topics

- [User and Device Configuration on Cisco Unified Communications Manager](#)
- [Configuring the Presence Service Parameter](#)
- [How to Configure the SIP Trunk on and SIP Trunk Security Profile on Cisco Unified Communications Manager](#)
- [Getting More Information](#)