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- [Configuring Cisco Unified Communications Manager for Integration with Cisco Unified Presence](#)

Before you configure Cisco Unified Communications Manager for integration with Cisco Unified Presence, make sure that the following user and device configuration is completed on Cisco Unified Communications Manager.

| Task | Notes | Menu path |
|---|--|--|
| Modify the User Credential Policy | <ul style="list-style-type: none"> • This procedure is only applicable if you are integrating with Cisco Unified Communications Manager version 6.0 or a later release. • We recommend that you set an expiration date on the credential policy for users. The only type of user that does not require a credential policy expiration date is an Application user. * Cisco Unified Communications Manager does not use the credential policy if you are using an LDAP server to authenticate your users on Cisco Unified Communications Manager. | Cisco Unified Communications Manager Administration > User Management > Credential Policy Default |
| Configure the phone devices, and associate a Directory Number (DN) with each device | <ul style="list-style-type: none"> • Check Allow Control of Device from CTI to allow the phone to interoperate with the Cisco Unified Personal Communicator client. | Cisco Unified Communications Manager Administration > Device > Phone |
| Configure the users, and associate a device with each user | <ul style="list-style-type: none"> • If you are planning to deploy Cisco Unified Personal Communicator, make sure that the user ID value is unique for each user. The user ID is converted into the softphone device name, and if two users have the same softphone device name Cisco Unified Personal Communicator will not be able to derive the softphone device name, and as a result, will not function properly. | Cisco Unified Communications Manager Administration > User Management > End User. |
| Associate a user with a line appearance | <ul style="list-style-type: none"> • This procedure is only applicable to Cisco Unified Communications Manager version 6.0 or a later release. | Cisco Unified Communications Manager Administration > Device > Phone |
| Add users to CTI-enabled user group | <ul style="list-style-type: none"> • This procedure is only applicable if you are planning to deploy Cisco Unified Personal Communicator. To enable Cisco Unified Personal Communicator desk phone control, you must add the Cisco Unified Personal Communicator users to a CTI-enabled user group. | Cisco Unified Communications Manager Administration > User Management > User Group |

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Note: Note that because menu options and parameters may vary per Cisco Unified Communications Manager releases, see the Cisco Unified Communications Manager documentation appropriate to your release.

Related Topics

- [Integrating the LDAP Directory](#)
- [How to Configure CTI Gateway Settings for Desk Phone Control](#)
- [Getting More Information](#)