

Main page: [Cisco Unified Presence, Release 7.x](#)

Contents

- [1 Previous Topic](#)
- [2 Logging In to Cisco Unified Operating System Administration](#)
 - ◆ [2.1 Before You Begin](#)
 - ◆ [2.2 Procedure](#)
 - ◆ [2.3 Troubleshooting Tips](#)
- [3 Recovering the Administrator Password for Cisco Unified Operating System Administration](#)
 - ◆ [3.1 Before You Begin](#)
 - ◆ [3.2 Procedure](#)
 - ◆ [3.3 Troubleshooting Tips](#)
 - ◆ [3.4 Related Topics](#)

Previous Topic

- [Cisco Unified Operating System Administration for Cisco Unified Presence](#)

You can access Cisco Unified Presence Administration, Cisco Unified Serviceability, Cisco Unified Operating System Administration, and the Disaster Recovery system using Microsoft Internet Explorer version 6.x.

Note: Cisco does not support or test other browsers, such as Mozilla Firefox.

- [Logging In to Cisco Unified Operating System Administration](#)
- [Recovering the Administrator Password for Cisco Unified Operating System Administration](#)

Logging In to Cisco Unified Operating System Administration

Before You Begin

If you are currently logged in to Cisco Unified Presence Administration, log out before proceeding.

Procedure

1. Perform the following actions to access Cisco Unified Operating System Administration:
 1. Select **Navigation > Cisco Unified OS Administration** from the menu in the upper, right corner of the Cisco Unified Presence Administration window.
 2. Click **Go**.
2. Enter your Administrator username and password.
3. Click **Submit**.

Troubleshooting Tips

- You can also access Cisco Unified Operating System Administration directly by entering the following URL: `http://server-name/cmplatform`
- The Administrator username and password are established during installation or created using the command line interface.

Recovering the Administrator Password for Cisco Unified Operating System Administration

If you lose the Administrator password and cannot access the system, you can reset the Administrator password.

Before You Begin

- During this procedure, you will be required to remove and then insert a valid CD or DVD in the disk drive to prove that you have physical access to the system.
- The Administrator login must start with an alphabetic character, be at least six characters long, and can contain alphanumeric characters, hyphens, and underscores.

Procedure

1. Log in to the system with the following username and password:
 - ◆ Username: **pwrecovery**
 - ◆ Password: **pwreset**
2. Press any key to continue.
3. If you have a CD or DVD in the disk drive, remove it now.
4. Press any key to continue.

The system tests to ensure that you have removed the CD or DVD from the disk drive.
5. Insert a valid CD or DVD into the disk drive.
6. After the system verifies that you have inserted the disk, you are prompted to enter a new Administrator password.
7. Reenter the new password.
8. After the system verifies the strength of the new password, the password is reset, and you are prompted to press any key to exit the password reset utility.

Troubleshooting Tips

- If you want to set up a different Administrator password, use the CLI command **set password**.
- The system checks the new password that you enter for strength. If the password does not contain enough different characters, you are prompted to enter a new password.

Related Topics

Command Line Interface (CLI)