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**Note:** If your Cisco Unified Presence server is operating in Evaluation or Evaluation-Expire mode following a fresh installation, you cannot upgrade it. To upgrade a Cisco Unified Presence server that is already in production, refer to the Cisco Unified Operating System Maintenance Guide for Cisco Unified Presence. Select **Software Upgrades > Install/Upgrade** to perform your software upgrade in the Operating System interface. For specific release information, see the Release Notes for Cisco Unified Presence at [http://www.cisco.com/en/US/products/ps6837/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/ps6837/prod_release_notes_list.html)

If you chose **Apply Additional Release** during a fresh installation of Cisco Unified Presence, the installation wizard first installs the software version on the DVD and then restarts the system. You are then prompted to enter certain network configuration parameter values and the location of the upgrade file. Determine whether you want to upgrade from:

- **LOCAL**-Retrieves the upgrade file from a local CD or DVD.
- **SFTP**-Retrieves the upgrade file from a remote server by using the Secure File Transfer Protocol (SFTP).
- **FTP**-Retrieves the upgrade file from a remote server by using File Transfer Protocol (FTP).

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## Upgrading from a Local Disk

### Before You Begin

Before you can upgrade from a local drive, you must download the appropriate patch file from Cisco.com and copy the file to a CD or DVD. Because of the size of the patch files, you will need to copy the files to a DVD in most cases.

The patch-file name has the following format:

UCSInstall\_UCOS\_\*.sgn.iso

### Procedure

1. Enter the patch directory and patch name, if required, and click **OK**. The window displays the patch file that is available on the CD or DVD.
2. Click **Continue** to update the system with this patch. After the system restarts, the Preexisting Configuration Information window displays.

### Troubleshooting Tips

You only need to enter the patch directory when the patch is not stored in the root directory of the CD or DVD.

### What To Do Next

[Configuring the Basic Installation](#)

## Upgrading from a Remote Server

### Before You Begin

If you chose to upgrade through an FTP or SFTP connection to a remote server, you must first configure the network settings.

### Procedure

1. Perform one of the following actions in the Auto Negotiation Configuration window:

If you want to:	Action
Automatically set the speed and duplex settings of the Ethernet network interface card (NIC) using automatic negotiation	Click <b>Yes</b> .  <b>Note:</b> To use this option, your hub or Ethernet switch must support automatic negotiation.
Disable automatic negotiation	<ol style="list-style-type: none"> <li>1. Click <b>No</b>.</li> <li>2. Complete the following tasks in the Duplex Configuration window: <ul style="list-style-type: none"> <li>• Manually select the appropriate NIC Speed and Duplex settings.</li> <li>• Click <b>OK</b> to continue.</li> </ul> </li> </ol>

2. Perform one of the following actions in the DHCP Configuration window:

If you want to:	Action
Use Dynamic Host Configuration Protocol (DHCP)	<ol style="list-style-type: none"> <li>1. Click <b>Yes</b>.</li> <li>2. Skip to the procedure that describes how to retrieve a remote patch.</li> </ol>
Set up a static IP address for the server and gateway	<ol style="list-style-type: none"> <li>1. Click <b>No</b></li> <li>2. Perform the following actions in the Static Network Configuration window: <ul style="list-style-type: none"> <li>• Enter your static network configuration values.</li> <li>• Click <b>OK</b>.</li> </ul> </li> <li>3. Perform the following actions in the DNS Client Configuration window: <ul style="list-style-type: none"> <li>• Click <b>Yes</b>, and enter your DNS client information.</li> <li>• Click <b>OK</b>.</li> </ul> </li> </ol>

### Related Topics

- [Upgrading from a Local Disk](#)

**What To Do Next**

[Retrieving the Remote Patch](#)

## **Retrieving the Remote Patch**

**Previous Topic**

- [Upgrading from a Remote Server](#)

**Procedure**

1. Enter the location and sign in information for the remote file server.
2. Select the upgrade patch that you want to install, after the system connects to the remote server and retrieves a list of available upgrade patches. The system downloads, unpacks, and installs the patch and then restarts the system.

**What To Do Next**

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