Main page: <u>Cisco Unified Presence, Release 7.x</u>

Contents

Previous Topic

- <u>How to View and Configure Performance Counters in RTMT</u>

- <u>Adding a Performance Counter</u>

- <u>Removing a Performance Counter</u>

- <u>Configuring Polling Rate Performance Monitoring Counters</u>

Adding a Performance Counter

To troubleshoot system performance problems, you add the counter that is associated with the perfmon object to the RTMT performance monitoring pane, which displays a chart for the counter.

Before You Begin

Before you add counters, see the information about Categories. Category tabs contain up to six perfmon counter charts.

Procedure

1. Perform one of the following actions:

- On the Quick Launch Channel:
    - ♦ Click **System**.
    - ♦ In the tree hierarchy, double-click **Performance**.

           ◆ Click the **Performance** icon.
- Select **System > Performance > Open Performance Monitoring**.

2. Click the name of the server where you want to add a counter to monitor.

    The tree hierarchy expands and displays all the perfmon objects for the node.

3. Perform one of the following actions to view the performance monitoring counter:

- Double-click the performance monitoring counter in the performance monitoring tree hierarchy.
- Right-click the performance monitoring counter in the performance monitoring tree hierarchy and select **Counter Monitoring**.

Related Topics

- Getting More Information

Removing a Performance Counter

You can remove counters from the RTMT Perfmon Monitoring pane when you no longer need them.

Procedure

1. Perform one of the following actions to display the performance monitoring counter.:
    ◆ On the Quick Launch Channel:
        ◊ Click **System**.
        ◊ In the tree hierarchy, double-click **Performance**.
        ◊ Click the **Performance** icon.
    ◆ Select **System > Performance > Open Performance Monitoring**.
2. Perform one of the following actions:
    ◆ Right-click the counter that you want to remove and select **Remove**.
    ◆ Click the counter that you want to remove and select **System > Performance > Remove Chart/Table Entry**.

Related Topics

- Getting More Information

Configuring Polling Rate Performance Monitoring Counters

Cisco Unified Presence polls counters to gather status information. In the RTMT monitoring pane, you configure the polling intervals for the performance counters for each category tab that you create.Setting a high-frequency polling rate affects the performance on the server. The minimum polling rate for monitoring a performance counter in chart view equals five seconds; the minimum rate for monitoring a performance counter in table view equals 1 second. The default for both specifies 10 seconds.

Procedure

1. Perform one of the following actions to display the performance monitoring counter:
    ♦ On the Quick Launch Channel:
        ◊ Click **System**.
        ◊ In the tree hierarchy, double-click **Performance**.
        ◊ Click the **Performance** icon.
    ♦ Select **System > Performance > Open Performance Monitoring**.
2. Click the device and select **Edit > Polling Rate**.
3. Specify the time that you want to use in the Polling Rate frame.
4. Click **OK**.

Troubleshooting Tips

Setting a high-frequency polling rate may adversely affect Cisco Unified Presence performance. The minimum polling rate for monitoring a performance counter in chart view equals five seconds; the minimum rate for monitoring a performance counter in table view equals one second. The default value for both equals 10 seconds. The default value for devices equals 10 minutes.

Related Topics

- Getting More Information