

**Main page:** [Cisco Unified Presence, Release 7.x](#)

## Contents

- [1 Previous Topic](#)
- [2 How to Work with SNMP Users](#)
  - ◆ [2.1 Configuring an SNMP User](#)
    - ◇ [2.1.1 Before You Begin](#)
    - ◇ [2.1.2 Procedure](#)
    - ◇ [2.1.3 Troubleshooting Tips](#)
    - ◇ [2.1.4 Related Topics](#)
  - ◆ [2.2 Finding an SNMP User](#)
    - ◇ [2.2.1 Before You Begin](#)
    - ◇ [2.2.2 Procedure](#)
    - ◇ [2.2.3 Troubleshooting Tips](#)
    - ◇ [2.2.4 Related Topics](#)
  - ◆ [2.3 Deleting an SNMP User](#)
    - ◇ [2.3.1 Before You Begin](#)
    - ◇ [2.3.2 Procedure](#)
    - ◇ [2.3.3 Troubleshooting Tips](#)
    - ◇ [2.3.4 Related Topics](#)
- [3 How to Work with SNMP Notification Destinations for SNMP V3](#)
  - ◆ [3.1 Configuring a Notification Destination for SNMP V3](#)
    - ◇ [3.1.1 Before You Begin](#)
    - ◇ [3.1.2 Procedure](#)
    - ◇ [3.1.3 Troubleshooting Tips](#)
    - ◇ [3.1.4 Related Topics](#)
  - ◆ [3.2 Finding a Notification Destination for SNMP V3](#)
    - ◇ [3.2.1 Before You Begin](#)
    - ◇ [3.2.2 Procedure](#)
    - ◇ [3.2.3 Troubleshooting Tips](#)
    - ◇ [3.2.4 Related Topics](#)
  - ◆ [3.3 Deleting a Notification Destination for SNMP V3](#)
    - ◇ [3.3.1 Before You Begin](#)
    - ◇ [3.3.2 Procedure](#)
    - ◇ [3.3.3 Troubleshooting Tips](#)
    - ◇ [3.3.4 Related Topics](#)

### Previous Topic

- [Cisco Unified Serviceability Administration for Cisco Unified Presence](#)
- [How to Work with SNMP Users](#)
- [How to Work with SNMP Notification Destinations](#)

## How to Work with SNMP Users

- [Configuring an SNMP User](#)
- [Finding an SNMP User](#)
- [Deleting an SNMP User](#)

### Configuring an SNMP User

#### Before You Begin

Review the SNMP configuration checklist.

#### Procedure

1. Perform one or more of the following actions:

If you want to:	Action
Add a new SNMP user	1. Click <b>Add New</b>
Modify an existing SNMP user	1. Locate the user. 2. Click the name of the SNMP user that you want to edit.

2. Enter the configuration settings for V3

Field	Description
Server	This setting displays as read only because you already specified the server.
User Name	In the field, enter the name of the user for which you want to provide access. The name can contain up to 32 characters and can contain any combination of alphanumeric characters, hyphens (-), and underscore characters (_). <b>Tip:</b> Enter users that you have already configured for the network management system (NMS).  For existing SNMP users, this setting displays as read only.
Authentication Required	Check to require authentication, then enter the password in the Password and Reenter Password fields, and select the appropriate protocol. The password must contain at least 8 characters.
Privacy Required	If you checked Authentication Required, you can specify privacy information. Check to require privacy, and then enter the password in the Password and Reenter Password fields, and check <b>Protocol</b> . The password must contain at least eight characters.  <b>Tip:</b> After you check Privacy Required, the DES (Data Encryption Standard) check box automatically appears checked. The DES protocol prevents packets

	from being disclosed.
Accept SNMP Packets from any host	To accept SNMP packets from any host, click the radio button.
Accept SNMP Packets only from these hosts	To accept SNMP packets from specific hosts, click the radio button. In the Host IP Address field, enter a host from which you want to accept SNMP packets and click <b>Insert</b> . Repeat this process for each host from which you want to accept SNMP packets. To delete a host, select that Host from the Host IP Addresses pane and click <b>Remove</b> .
Access Privileges	<p>From the list box, select one of the following options for the access level:</p> <ul style="list-style-type: none"> <li>◇ <b>ReadOnly</b>-The user can only read the values of MIB objects.</li> <li>◇ <b>ReadWrite</b>-The user can read and write the values of MIB objects.</li> <li>◇ <b>ReadWriteNotify</b>-The user can read and write the values of MIB objects and send MIB object values for a trap and inform messages.</li> <li>◇ <b>NotifyOnly</b>-The user can only send MIB object values for a trap and inform messages.</li> <li>◇ <b>None</b>-The user cannot read, write, or send trap information.</li> </ul> <p>To change the trap configuration parameters, you need to configure a user with NotifyOnly or ReadWriteNotify privileges.</p>
Apply To All Nodes	Check to apply the user configuration to all nodes in the cluster.

3. Perform one of the following actions:

- Click **Insert** to add a new user.
- Click **Save** to save changes to an existing user.

4. Perform one of the following actions when a message indicates that changes will not take effect until you restart the SNMP master agent:

- Click **OK** to restart the SNMP master agent service.
- Click **Cancel** to continue the configuration without restarting the SNMP master agent.

#### Troubleshooting Tips

- We recommend that you wait until you finish the SNMP configuration before you restart the SNMP master agent service.
- To access this Cisco Unified Communications Manager server that has the user that you configure, make sure that you configure this user on the NMS with the appropriate authentication and privacy settings.
- You can click **Clear All** at any time to delete all information that you entered for all settings.

#### Related Topics

- [SNMP Configuration Checklist](#)
- [Getting More Information](#)

## Finding an SNMP User

### Before You Begin

Review the SNMP configuration checklist.

### Procedure

1. Select **Snmp > V3 > User**.
2. Select the specific search criteria that you want to use to find the user; for example, begins with.
3. Enter the user name for which you want to search.
4. Select the hostname or IP address of the server where you access the user from the Server list box.
5. Click **Find**.
6. Check the name of the option and check **Apply to All Nodes**.
7. Click the user that you want to view from the list of results.

### Troubleshooting Tips

- After you click the Find button, the Add New button displays. After the search results display, **Apply to All Nodes** displays.
- The Add New button does not display in the SNMP User Configuration window until you click the Find button. If no users exist and you want to add want a user, click the **Find** button and wait for the window to refresh. The Add New button displays.

### Related Topics

- [SNMP Configuration Checklist](#)
- [Getting More Information](#)

## Deleting an SNMP User

### Before You Begin

Review the SNMP configuration checklist.

### Procedure

1. Locate the SNMP user.
2. Check the user that you want to delete from the list of matching records.
3. Click **Delete Selected**. A message indicates that the system will delete notification entries that relate to this user.

4. Click **OK** to continue the deletion. A message indicates that changes will not take effect until you restart the SNMP master agent.
5. Perform one of the following actions:
  1. Click **OK** to restart the SNMP master agent service.
  2. Click **Cancel** to continue the configuration without restarting the SNMP master agent.

#### **Troubleshooting Tips**

Cisco recommends that you wait until you finish all the SNMP configuration before you restart the SNMP master agent service.

#### **Related Topics**

- [SNMP Configuration Checklist](#)
- [Getting More Information](#)

## **How to Work with SNMP Notification Destinations for SNMP V3**

The following sections apply to SNMP notification destination configuration, depending on the SNMP version that you support:

- [Configuring a Notification Destination for SNMP V3](#)
- [Finding a Notification Destination for SNMP V3](#)
- [Deleting a Notification Destination for SNMP V3](#)

### **Configuring a Notification Destination for SNMP V3**

You can configure the trap and inform receiver.

#### **Before You Begin**

Review the SNMP configuration checklist.

#### **Procedure**

1. Perform one or more of the following actions:

<b>If you want to:</b>	<b>Action</b>
Add a new SNMP notification destination	1. Click <b>Add New</b>
Modify an existing SNMP notification destination	1. Locate the notification destination. 2. Click the name of the SNMP notification destination that you want to edit.

2. Configure the settings for V3, as described in the table below.

<b>Field</b>	<b>Description</b>
Server	This setting displays as read only because you already specified the server.
Host IP Addresses	From the list box, select the Host IP address or select <b>Add New</b> . If you chose Add New, enter the IP address for the host.
Port Number	In the field, enter the notification-receiving port number on the destination server.
Notification Type	From the list box, select <b>Inform</b> or <b>Trap</b> . <b>Tip:</b> Cisco recommends that you select the Inform option. The Inform function retransmits the message until it is acknowledged, thus, making it more reliable than traps.
Remote SNMP Engine Id	This setting displays if you chose Inform from the Notification Type list box. From the list box, select the engine ID or select <b>Add New</b> . If you chose Add New, enter the ID in the Remote SNMP Engine Id field, which requires a hexadecimal value.
Security Level	From the list box, select the appropriate security level for the user.  <ul style="list-style-type: none"> <li>◇ <b>noAuthNoPriv</b>-No authentication or privacy configured.</li> <li>◇ <b>authNoPriv</b>-Authentication configured, but no privacy configured.</li> <li>◇ <b>authPriv</b>-Authentication and privacy configured.</li> </ul>
User Information pane	From the pane, perform one of the following tasks to associate or disassociate the notification destination with the user.  <ul style="list-style-type: none"> <li>◇ Click <b>Create New User</b>.</li> <li>◇ Click the radio button for the user and click <b>Update Selected User</b> to modify an existing user.</li> <li>◇ Click the radio button for the user and click <b>Delete Selected User</b> to delete a user.</li> </ul> <p>The users that display vary depending on the security level that you configured for the notification destination.</p>
Apply To All Nodes	Check to apply the notification destination configuration to all nodes in the cluster.

3. Perform one of the following actions to save a notification destination:

- Click **Insert**
- Click **Save** to save changes to an existing notification destination. A message indicates that changes will not take effect until you restart the SNMP master agent.

4. Perform one of the following actions:

- Click **OK** to restart the SNMP master agent service.
- Click **Cancel** to continue the configuration without restarting the SNMP master agent.

#### Troubleshooting Tips

- You can click **Clear** at any time to delete all information that you entered for the settings
- We recommend that you wait until you finish the SNMP configuration before you restart the SNMP master agent service

#### Related Topics

- [SNMP Configuration Checklist](#)
- [Getting More Information](#)

## Finding a Notification Destination for SNMP V3

### Before You Begin

Review the SNMP configuration checklist.

### Procedure

1. Select **Snmp > V3 > Notification Destination**.
2. Select the specific search criteria that you want to use to find the notification destination; for example, begins with.
3. Enter the IP address or hostname of notification destination for which you want to search.
4. Select the hostname or IP address of the server that supports the notification destination in the Server field.
5. Click **Find**.
6. Check the name of the option and check **Apply to All Nodes**.
7. Click the notification destination that you want to view from the list of results.

### Troubleshooting Tips

- After you click the Find button, the Add New button displays. After the search results display, **Apply to All Nodes** displays.
- The Add New button does not display in the SNMP Notification Destination Configuration window until you click the Find button. If no users exist and you want to add want a user, click the **Find** button and wait for the window to refresh. The Add New button displays.

#### Related Topics

- [SNMP Configuration Checklist](#)
- [Getting More Information](#)

## Deleting a Notification Destination for SNMP V3

#### Before You Begin

Review the SNMP configuration checklist.

#### Procedure

1. Locate the SNMP notification destination.
2. Check the notification destination that you want to delete from the list of matching records.
3. Click **Delete Selected**. A message asks you if you want to delete the notification destination.
4. Click **OK** to continue the deletion. A message indicates that changes will not take effect until you restart the SNMP master agent.
5. Perform one of the following actions:
  1. Click **OK** to restart the SNMP master agent service.
  2. Click **Cancel** to continue the configuration without restarting the SNMP master agent.

#### Troubleshooting Tips

Cisco recommends that you wait until you finish the SNMP configuration before you restart the SNMP master agent service.

#### Related Topics

- [SNMP Configuration Checklist](#)
- [Getting More Information](#)