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Configuring the Service Parameters

The SIP message routing from Cisco Unified Presence to Microsoft Office Communicator is based on the Record-Route header added by Microsoft OCS in the initial request. Cisco Unified Presence resolves the hostname in the Record-Route header to an IP address and routes the SIP messages to the Microsoft Office Communicator client.

In addition the transport type on Cisco Unified Presence should be the same as the transport type configured on Microsoft OCS for the Cisco Unified Presence route (either TLS or TCP respectively).

Procedure

1. Select **Cisco Unified Presence Administration > System > Service Parameters**.
2. Select the Cisco Unified Presence server,
3. Select the service **Cisco UP SIP Proxy**.
4. Verify that the following parameters are configured correctly:

- ◆ The Proxy Domain parameter value must define the enterprise top-level domain name (e.g. "example.com"). This parameter specifies which URIs are treated as local and handled by this Cisco Unified Presence installation. Other SIP requests may be proxied.
- ◆ Enable the Add Record-Route Header parameter.
- ◆ Enable the Use Transport in Record-Route Header parameter.
- ◆ The SIP Route Header Transport Type parameter value must be set to the same type as the transport parameter configured on Microsoft OCS for the Microsoft OCS to Cisco Unified Presence route.

5. Select **Save**.

What To Do Next

[Configuring an Incoming Access Control List](#)

Configuring an Incoming Access Control List

Procedure

1. Select **Cisco Unified Presence Administration > System > Security > Incoming ACL**.
2. Select **Add New**.
3. Enter a description in the Description field.
4. Enter IP address, host name, or Fully Qualified Domain Name (FQDN) of the associated Microsoft OCS server in the Address Pattern field.
5. Select **Save**.

What To Do Next

[Configuring the Routing Settings](#)

Configuring the Routing Settings

Procedure

1. Select **Cisco Unified Presence Administration > Presence > Routing > Settings**.
2. Select **On** for Method/Event Routing Status.
3. Select **Default Cisco SIP Proxy TCP Listener** for the Preferred Proxy Server.
4. Select **Save**.

What To Do Next

- [How To Configure the Deskphone Control Settings](#)