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Configuring Cisco IP PhoneMessenger as an Application User

Procedure

1. Select **Cisco Unified Communications Manager Administration > User Management > Application User**.
2. Select **Add New**.
3. Enter an application username in the User ID field, for example, **PhoneMessenger**.
4. Enter a password for this application user, and confirm the password.
5. Select the devices that you want the application user to control.
6. Select **Save**.

Related Topics

- [Getting More Information](#)

What To Do Next

[Configuring a Phone Service for the Cisco IP PhoneMessenger](#)

Configuring a Phone Service for the Cisco IP PhoneMessenger

Before You Begin

Configure Cisco IP PhoneMessenger as an application user on Cisco Unified Communications Manager.

Procedure

1. Select **Cisco Unified Communications Manager Administration > Device > Device Settings > Phone Services**.
2. Select **Add New**.
3. Enter PhoneMessenger in the Service Name field.
4. Enter IP Phone Messenger in the Service Description field.
5. Enter this URL in the Service URL field:
`http://my-cups:8081/ippm/default?name=#DEVICENAME#`
where *my-cups* specifies the IP address of the Cisco Unified Presence unless DNS is enabled on the phone.
6. Select **XML Service** from the Service Category menu.
7. Select **Standard IP Phone Service** from the Service Type menu.
8. Check **Enable**.
9. Select **Save**.

Related Topics

- [Configuring Cisco IP PhoneMessenger as an Application User](#)
- [Getting More Information](#)

What To Do Next

[Subscribing Phones to the Cisco IP PhoneMessenger Service](#)

Subscribing Phones to the Cisco IP PhoneMessenger Service

Before You Begin

Configure a Phone Service for Cisco IP PhoneMessenger on Cisco Unified Communications Manager.

Procedure

1. Select **Cisco Unified Communications Manager Administration > Device > Phone**.
2. Select **Find**.
3. Select a phone device link to access the Phone Configuration window.
4. Select **Subscribe/Unsubscribe Services** from the menu in the Related Links navigation box at the top right of the window.
5. Select **Go**.
6. Select **PhoneMessenger** from the Select a Service menu in the Subscribed Cisco IP Phone Services window.
7. Select **Next**.
8. Select **Subscribe** when the window displays again.
9. Select **Save** when the window displays again.
10. Reset the phones individually or as a group.

Related Topics

- [Configuring a Phone Service for the Cisco IP PhoneMessenger](#)
- [Getting More Information](#)

What To Do Next

[How to Configure Cisco IP PhoneMessenger on Cisco Unified Presence](#)