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License Error Appears During Exchange Server Configuration

Problem: Configuration of the [Exchange Server Configuration Page](#) fails, and the following error message appears:

```
License error: Verify that the License Manager is running. In a failover deployment, make sure the server is active before you configure this page.
```

Solution: In a failover deployment, make sure that the Application Server that you are configuring is *active*. Application Servers in standby mode will *not* run the Cisco Unified MeetingPlace License Manager, which is required for this configuration.

Solution: See [Verifying that the Cisco Unified MeetingPlace License Manager is Running](#) in the [Installing and Managing Licenses for Cisco Unified MeetingPlace](#) module.

Related Topics

- [Enabling Microsoft Outlook Calendar Notifications for Meetings Scheduled from the Cisco Unified MeetingPlace Web User Portal](#) module

References for Troubleshooting Microsoft Outlook Calendar Notifications for Meetings Scheduled from the Cisco Unified MeetingPlace Web User Portal

Topic	Documentation
Configuring back-end Microsoft Outlook integration	Enabling Microsoft Outlook Calendar Notifications for Meetings Scheduled from the Cisco Unified MeetingPlace Web User Portal module

Troubleshooting notifications	<u>Troubleshooting Email Notifications for Cisco Unified MeetingPlace</u> module
Troubleshooting problems with joining meetings	<u>User Cannot Join a Meeting</u> in the <u>Troubleshooting User Access Issues for Cisco Unified MeetingPlace</u> module
Troubleshooting user issues	<i>User Guide for Cisco Unified MeetingPlace</i> <u>http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_user_guide_list.html</u>