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License Error Appears During Exchange Server Configuration

Problem: Configuration of the [Exchange Server Configuration Page](#) fails, and the following error message appears:

```
License error: Verify that the License Manager is running. In a failover deployment, make sure the server is active before you configure this page.
```

Solution: In a failover deployment, make sure that the Application Server that you are configuring is *active*. Application Servers in standby mode will *not* run the Cisco Unified MeetingPlace License Manager, which is required for this configuration.

Solution: See [Verifying that the Cisco Unified MeetingPlace License Manager is Running](#) in the [Installing and Managing Licenses for Cisco Unified MeetingPlace](#) module.

Related Topics

- [Enabling Microsoft Outlook Calendar Notifications for Meetings Scheduled from the Cisco Unified MeetingPlace Web User Portal](#) module

References for Troubleshooting Microsoft Outlook Calendar Notifications for Meetings Scheduled from the Cisco Unified MeetingPlace Web User Portal

Topic	Documentation
Configuring back-end Microsoft Outlook integration	Enabling Microsoft Outlook Calendar Notifications for Meetings Scheduled from the Cisco Unified MeetingPlace Web User Portal module

Troubleshooting notifications	Troubleshooting Email Notifications for Cisco Unified MeetingPlace module
Troubleshooting problems with joining meetings	User Cannot Join a Meeting in the Troubleshooting User Access Issues for Cisco Unified MeetingPlace module
Troubleshooting user issues	<i>User Guide for Cisco Unified MeetingPlace</i> http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_user_guide_list.html