

**Main page:** [Cisco Unified MeetingPlace, Release 8.0](#)

**Back to:** [Configuration](#)

**Back to:** [Maintenance](#)

**Note:** This topic does *not* apply to deployments in which users schedule meetings from the Cisco WebEx site. For information about Cisco WebEx integration deployments, see the *Planning Guide for Cisco Unified MeetingPlace* at

[http://docwiki.cisco.com/wiki/Cisco\\_Unified\\_MeetingPlace%2C\\_Release\\_8.0\\_--\\_Planning\\_Your\\_Deployment](http://docwiki.cisco.com/wiki/Cisco_Unified_MeetingPlace%2C_Release_8.0_--_Planning_Your_Deployment).

- [About the Cisco Unified MeetingPlace Web Master Service](#)
- [Stopping the Web Master Service](#)
- [Starting the Web Master Service](#)
- [Restarting the Web Master Service](#)

## Contents

- [1 About the Cisco Unified MeetingPlace Web Master Service](#)
  - ◆ [1.1 Related Topics](#)
- [2 Stopping the Web Master Service](#)
  - ◆ [2.1 Procedure](#)
  - ◆ [2.2 Related Topics](#)
- [3 Starting the Web Master Service](#)
  - ◆ [3.1 Procedure](#)
  - ◆ [3.2 Related Topics](#)
- [4 Restarting the Web Master Service](#)
  - ◆ [4.1 Procedure](#)
  - ◆ [4.2 Related Topics](#)

## About the Cisco Unified MeetingPlace Web Master Service

The Cisco Unified MeetingPlace Web Master Service is a Windows master service on the Web Server that manages and monitors the following:

- Cisco Unified MeetingPlace Agent Service
- Cisco Unified MeetingPlace Audio Service
- Cisco Unified MeetingPlace Connect Gateway
- Cisco Unified MeetingPlace Replication Service
- Cisco Unified MeetingPlace Gateway for WebEx

It also configures the MeetingPlace Web (MPWEB) database and the MPWEB slave databases.

If your system was upgraded from Release 7.0 to Release 8.0, then the Cisco Unified MeetingPlace Web Master Service also manages and monitors the following:

- Cisco Unified MeetingPlace Connect Application Service
- Cisco Unified MeetingPlace Flash Media Administration Server
- Cisco Unified MeetingPlace Flash Media Server

The master service is turned on automatically after any reboot or upgrade, at which point it monitors all subsidiary services and runs a database configuration and import tool. If the database version is not up to date, the tool updates the database schema. Similarly, if the database needs to import new strings, the tool imports them. If any services fail, the master service automatically restarts and a major alarm is sent to the Cisco Unified MeetingPlace Application Server.

#### Related Topics

- [Synchronizing the Time Between the Web Server and the NTP Server Via the Web Master Service and Windows Time Service in the Configuring Time and Time Zones for Cisco Unified MeetingPlace module](#)

## Stopping the Web Master Service

You must stop the Cisco Unified MeetingPlace Web Master Service before you complete certain procedures, including Gateway SIM upgrades and configuration changes.

#### Procedure

1. Go to the Windows Start menu on the Web Server.
2. Select **Settings > Control Panel > Administrative Tools > Services**.
3. Right-click **Cisco Unified MeetingPlace Web Master Service** and select **Stop**.  
Some Cisco Unified MeetingPlace gateway services, such as the Gateway SIM and IIS Admin Service, need to be stopped separately.
4. (Optional) To stop an individual service that is still running, right-click the service and select **Stop**.
5. Close the Services control panel.

#### Related Topics

- [Starting the Web Master Service](#)

## Starting the Web Master Service

#### Procedure

1. Go to the Windows Start menu on the Web Server.
2. Select **Settings > Control Panel > Administrative Tools > Services**.
3. Right-click **Cisco Unified MeetingPlace Web Master Service** and select **Start**.

4. Close the Services control panel.

#### Related Topics

- [Stopping the Web Master Service](#)

## Restarting the Web Master Service

#### Procedure

1. Go to the Windows Start menu on the Web Server.
2. Select **Settings > Control Panel > Administrative Tools > Services**.
3. Right-click **Cisco Unified MeetingPlace Web Master Service** and select **Restart**.
4. Close the Services control panel.

#### Related Topics

- [About the Cisco Unified MeetingPlace Web Master Service](#)
- [Synchronizing the Time Between the Web Server and the NTP Server Via the Web Master Service and Windows Time Service in the Configuring Time and Time Zones for Cisco Unified MeetingPlace module](#)