

**Main page:** [Cisco Unified MeetingPlace, Release 8.0](#)

**Up one level:** [Configuration](#)

Licenses enable specific features and capabilities on the system. You purchase license SKUs with your Cisco Unified MeetingPlace order and install the license file for that order to enable the features and capabilities that you purchased. You can also upgrade your system by purchasing and installing additional licenses.

- [Restrictions for Licenses](#)
- [How to Install and Manage Licenses](#)

## Contents

- [1 Restrictions for Licenses](#)
  - ◆ [1.1 Related Topics](#)
- [2 How to Install and Manage Licenses](#)
  - ◆ [2.1 Determining the MAC Address of your System](#)
    - ◇ [2.1.1 Procedure](#)
    - ◇ [2.1.2 Related Topics](#)
  - ◆ [2.2 Obtaining the License File](#)
    - ◇ [2.2.1 Before You Begin](#)
    - ◇ [2.2.2 Procedure](#)
    - ◇ [2.2.3 Related Topics](#)
  - ◆ [2.3 Installing the License File](#)
    - ◇ [2.3.1 Before You Begin](#)
    - ◇ [2.3.2 Procedure](#)
    - ◇ [2.3.3 Troubleshooting Tips](#)
    - ◇ [2.3.4 Related Topics](#)
    - ◇ [2.3.5 What to Do Next](#)
  - ◆ [2.4 Displaying Licenses](#)
    - ◇ [2.4.1 Procedure](#)
    - ◇ [2.4.2 Related Topics](#)
  - ◆ [2.5 Downloading Licenses](#)
    - ◇ [2.5.1 Procedure](#)
    - ◇ [2.5.2 Related Topics](#)
  - ◆ [2.6 Verifying that the Cisco Unified MeetingPlace License Manager is Running](#)
    - ◇ [2.6.1 Before You Begin](#)
    - ◇ [2.6.2 Procedure](#)
    - ◇ [2.6.3 Related Topics](#)

## Restrictions for Licenses

- By default, every Cisco Unified MeetingPlace system comes with six trial voice licenses and six trial video licenses.
- You cannot install more video licenses than voice licenses.
- Depending on your system configuration, you might not be able to take advantage of all the licenses you purchase. The Cisco Unified MeetingPlace system lets you purchase more licenses than your current system capacity.

- The maximum number of port licenses that you can apply is 2,000 per license.

#### Related Topics

- [Cisco Unified MeetingPlace, Release 8.0 -- Planning Your Deployment](#)

## How to Install and Manage Licenses

If you purchase license SKUs with your Cisco Unified MeetingPlace order, your order comes with a Product Authorization Key (PAK). You obtain a license file by providing the PAK and the MAC address of your server in a form on Cisco.com. Through the Administration Center, you upload the license file to Cisco Unified MeetingPlace to install all purchased licenses in that order.

**Note:** The new licenses take effect immediately on the Cisco Unified MeetingPlace Application Server. You do *not* need to reinstall or restart the Cisco Unified MeetingPlace operating system and application when you add licenses. However, if you added the license file after starting the Cisco Unified MeetingPlace Web Server, you must restart the Cisco Unified MeetingPlace Web Master Service or reboot the Web Server. License options are loaded only during Web Server startup. See the [Stopping, Starting, or Restarting the Cisco Unified MeetingPlace Web Master Service](#) module.

- [Determining the MAC Address of your System](#)
- [Obtaining the License File](#)
- [Installing the License File](#)
- [Displaying Licenses](#)
- [Downloading Licenses](#)
- [Verifying that the Cisco Unified MeetingPlace License Manager is Running](#)

## Determining the MAC Address of your System

#### Procedure

1. Sign in to the Administration Center.
2. Select **Maintenance > Licenses > Install Licenses**.  
The MAC address is listed in the [Host ID \(MAC address\)](#) field.

#### Related Topics

- [Install Licenses Page](#) in the [Administration Center Page References for Cisco Unified MeetingPlace \(I - L pages\)](#)

## Obtaining the License File

The license file contains all the purchased licenses in your order.

### Before You Begin

- Find the Product Authorization Key (PAK) that came with your order.
- Complete the [Determining the MAC Address of your System](#).

### Procedure

1. Go to <http://www.cisco.com/go/license>.
2. If prompted, sign in with your Cisco.com username and password.
3. Enter the PAK from your Cisco Unified MeetingPlace order.
4. Confirm the order information and select **Continue**.
5. Fill out all the required fields on the registration form. In particular:
  - ◆ Make sure that your email address is correct because the license file will be emailed to you.
  - ◆ Enter the MAC address of your Cisco Unified MeetingPlace server.
6. Select **Submit**.

Cisco Systems sends you an email containing the license file.
7. Save the license file to a location where you can access it from the Administration Center.

### Related Topics

- [Cisco Unified MeetingPlace, Release 8.0 -- Planning Your Deployment](#)

## Installing the License File

### Before You Begin

- Complete the [Obtaining the License File](#).
- In an [Application Server Failover](#) deployment, make sure that the node is *active*.

### Procedure

1. Sign in to the Administration Center.
2. Select **Maintenance > Licenses > Install Licenses**.
3. Select one of these radio buttons:
  - ◆ [Upload new license file](#)-Choose this option to delete all previously installed licenses before installing the license file. Select this option only when uploading licenses to your system for the first time, or in the unlikely event that you must install an entirely new set of licenses.
  - ◆ [Append incremental license file](#)-Choose this option to keep all the previously installed licenses and to add additional licenses from the license file.
4. Enter the fully-qualified filename in the [License file to use](#) field or select **Browse** to search for the file.
5. Select **Install License**.

### Troubleshooting Tips

If the Application Server hostname is longer than 32 characters, you might not be able to install licenses. If this occurs, use the **net** command to change the hostname. Note, however, that changing the Application Server hostname requires a system restart and might require other configuration tasks. See the [net](#) command description in the [Using the Command-Line Interface \(CLI\) on the Cisco Unified MeetingPlace Application Server](#) module.

If you added the license file after starting the Cisco Unified MeetingPlace Web Server, you must restart the Web Server. License options are loaded only during Web Server startup. Failure to restart the server might result in the Microsoft Outlook plug-in download link from appearing on the Cisco Unified MeetingPlace user web interface.

### Related Topics

- [Install Licenses Page](#) in the [Administration Center Page References for Cisco Unified MeetingPlace](#) module
- [Cisco Unified MeetingPlace, Release 8.0 -- Planning Your Deployment](#)

### What to Do Next

Proceed to the [Displaying Licenses](#) to verify license installation.

## Displaying Licenses

Complete this task to display the number and types of licenses that are installed on your system, which licenses are enabled, and any further license limitations that are specific to your system.

### Procedure

1. Sign in to the Administration Center.
2. Select **Maintenance > Licenses > Licenses Summary**.

### Related Topics

- [Cisco Unified MeetingPlace, Release 8.0 -- Planning Your Deployment](#)
- [Licenses Summary Page](#) in the [Administration Center Page References for Cisco Unified MeetingPlace \(I - L pages\)](#)

## Downloading Licenses

Use this task to back up your license files.

## Procedure

1. Sign in to the Administration Center.
2. Select **Maintenance > Licenses > Licenses Summary** or **Install Licenses**.
3. Select **Download License**.
4. In the File Download dialog box, select **Save**.
5. Navigate to the directory where you want to save the exported file.
6. Select **Save**.
7. If the Download Complete dialog box appears, select **Close**.

## Related Topics

- [Displaying Licenses](#)
- [Cisco Unified MeetingPlace, Release 8.0 -- Planning Your Deployment](#)
- [Install Licenses Page in the Administration Center Page References for Cisco Unified MeetingPlace \(I - L pages\)](#)

## Verifying that the Cisco Unified MeetingPlace License Manager is Running

### Before You Begin

In an [Application Server Failover](#) deployment, the License Manager is always stopped on the *standby* server. If you need the License Manager to be running, for example, to configure the Microsoft Exchange Server, then first make sure that the Application Server is *active*.

## Procedure

1. Sign in to the Application Server CLI as the *root* user.
2. Enter **mpx\_sys status**.
3. Verify that the output indicates that the License Manager is *running*.
4. If the output indicates that the License Manager is *stopped*:
  1. Enter **mpx\_sys restart**.
  2. Repeat [Step 1](#) through [Step 3](#).

## Related Topics

- [Configuring Application Server Failover for Cisco Unified MeetingPlace module](#)
- [Enabling Microsoft Outlook Calendar Notifications for Meetings Scheduled from the Cisco Unified MeetingPlace Web User Portal module](#)
- [Troubleshooting Microsoft Outlook Calendar Notifications for Meetings Scheduled from the Cisco Unified MeetingPlace Web User Portal module](#)