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1 How to Prepare to Install Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging

End users install Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging using the procedures in the *Quick Start Guide for Installing and Using Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging* found at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_user_guide_list.html. However, the system administrator must prepare the plug-in for installation by performing the following tasks:

- [Review System Requirements](#)
- [Configuring the Update Site to Host Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging on your IBM Lotus Domino Server](#)

Review System Requirements

Before preparing to install Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging, review the system requirements by reading *System Requirements for Cisco Unified MeetingPlace Release 8.0* at:

[http://docwiki.cisco.com/wiki/Cisco Unified MeetingPlace Release 8.0 -- System Requirements for Cisco Unified MeetingPlace Release 8.0](http://docwiki.cisco.com/wiki/Cisco_Unified_MeetingPlace_Release_8.0_-_System_Requirements_for_Cisco_Unified_MeetingPlace_Release_8.0)

Configuring the Update Site to Host Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging on your IBM Lotus Domino Server

All IBM Lotus Sametime plug-ins for Cisco Unified MeetingPlace must be hosted on a web server, called an Update Site, so that the end user can download it.

Procedure

1. Enable the http service on your IBM Lotus Domino Server.
2. Create a directory for the plugin in the C:\Program Files\IBM\Lotus\Domino\data\domino\html directory.
For example, if you create a directory called "plugins" and place your Update Site in that directory, you can browse to the Update Site by entering
<http://your-domino-server/plugins/site.xml>.
3. Download the .tar.gz file containing the plug-in to the directory that you created in Step 2.
 1. To find the .tar.gz file, sign into the Cisco Unified MeetingPlace Administration Center.
 2. Choose **System Configuration > SameTime Configuration > Download Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime**.
4. Extract the contents of the .tar.gz file to a temporary directory.
5. Move the contents of the temporary directory to the directory that you created in Step 2.
6. Note the full http path to the site.xml file, for example, <http://your-domino-server/plugins/site.xml>.
This path is used during installation of the plug-in.

2 How to Install Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging

There are two ways that end users can access Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging: by "pulling" it from the server or by having the server "push" it to them.

- [About Installing the Plug-In by Pulling it from the Server](#)
- [Installing the Plug-In by Pushing it to End Users](#)

About Installing the Plug-In by Pulling it from the Server

Note: We recommend using this method if installing Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging is optional for your end users. If installation is mandatory, we recommend that you push the plug-in to them as described in the following section.

End users can pull the plug-in from the server and install it themselves. To facilitate this, provide them with the following:

- The *Quick Start Guide for Installing and Using Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging* found at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_user_guide_list.html. This guide describes how to install, configure, and use Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging.
- The http path, discussed in the [Configuring the Update Site to Host Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging on your IBM Lotus Domino Server](#).

Installing the Plug-In by Pushing it to End Users

- [Configuring the Update Site in IBM Lotus Domino Administrator](#)
- [Configuring the Update Site in the IBM Lotus Sametime Web Server](#)

Configuring the Update Site in IBM Lotus Domino Administrator

Before You Begin

Sign in to IBM Lotus Domino Administrator.

Procedure

1. Select the tab for the domain that you are configuring.
2. Select the **Files** tab.
3. Open the IBM Lotus Sametime configuration called stconfig.nsf by double-clicking on it.
4. Open the Community Client configuration by double-clicking on the date.
5. Enter the http path to the Update Site, as described in the [Configuring the Update Site to Host Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging on your IBM Lotus Domino Server](#), into the URL for UIM Provisioning field.
6. Select **Close > Save**.

Configuring the Update Site in the IBM Lotus Sametime Web Server

Procedure

1. Sign in to your IBM Lotus Sametime server at <http://your-sametime-server/stcenter.nsf>.
2. Select **Administer the server**.
3. Select **Policies** in the left panel.
4. Select **Sametime Default Policy** in the right panel.
5. Scroll to the Instant Messaging section.
6. Enter the http path to the Update Site, as described in the [Configuring the Update Site to Host Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging on your IBM Lotus Domino Server](#), into the Sametime update site URL field.
7. Select **OK**.
8. Restart your IBM Lotus Sametime server.

3 Logging Information for Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging

If any unexpected or irresolvable issues occur, detailed logging information is available that can assist in troubleshooting the issue. When troubleshooting issues with Cisco Unified MeetingPlace Click-to-Conference with IBM Lotus Sametime Instant Messaging, look in the following log file directories for errors and warnings:

- C:\Documents and Settings*user_name*\Application Data\Lotus\Sametime\logs, where *user_name* is the Windows user name of the subscriber. The most recent log file is named *sametime.log.0*.
- C:\Documents and Settings*user_name*\Application Data\Lotus\Sametime\metadata\log, where *user_name* is the Windows user name of the subscriber.