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Configuring Attendant Privileges

You can configure which Administration Center and MeetingPlace Conference Manager capabilities are available to users of type [Attendant](#).

Procedure

1. Sign in to the Administration Center.
2. Select **System Configuration > Usage Configuration**.
3. Configure the Attendant Privileges fields.
4. Select **Save**.

Related Topics

- [Table: Field Reference: Usage Configuration Page in the Administration Center Page References for Cisco Unified MeetingPlace \(U - W pages\)](#)
- [About User Types in the Administration Center Page References for Cisco Unified MeetingPlace \(A - C pages\)](#)
- [Using MeetingPlace Conference Manager module](#)

Configuring Operator Assistance

You can configure Cisco Unified MeetingPlace to forward calls to the help desk [Attendant](#) in these situations:

- A caller dials 0 for operator assistance.
- A caller does not enter a number at a voice prompt.

Procedure

1. Sign in to the Administration Center.
2. Select **System Configuration > Usage Configuration**.
3. Configure these fields:
 - ◆ Dial attendant on timeout-Set this field to **Yes**.
 - ◆ Attendant phone-Enter the help desk or attendant phone number.
4. Select **Save**.

Related Topics

- [Table: Field Reference: Usage Configuration Page in the Administration Center Page References for Cisco Unified MeetingPlace \(U - W pages\)](#)
- [Configuring Call Control for Cisco Unified MeetingPlace module](#)