Cisco Unified MeetingPlace Release 6.1 > Web Conferencing > Configuring > Configuring User Authentication

If the server name in a URL request to the web server home page contains any periods, such as the dots in an IP address or a FQDN, the request is automatically routed to Internet Explorer's Internet Zone. Internet Explorer's default Internet Zone is configured to not pass Windows credentials to the web server.

Consequently, if you configured Windows authentication but used an IP address or FQDN when setting your web server Hostname [Home Page] parameter in the Configuring the Web Server, Internet Explorer prompts you for your Windows login information when you try to access Cisco Unified MeetingPlace Web Conferencing, even if you are already logged on to your computer with your domain Windows account.

The following procedures provide instructions for two workarounds for this issue:

- To Add the URL String to Internet Explorer's Trusted Zone
- To Modify Internet Explorer's Internet Zone to Automatically Pass Windows Credentials and Log Users Into a Website

We recommend that you use the workaround provided in the To Add the URL String to Internet Explorer's Trusted Zone procedure.

To Add the URL String to Internet Explorer's Trusted Zone

This is the preferred method for working around Internet Explorer's Internet Zone configuration.

Caution! If you choose this workaround, you must apply this change to all end user computers.

1. Open Internet Explorer. From **Tools > Internet Options** , click the **Security** tab.
2. From the Security tab, click **Local Intranet** .
3. Click **Sites**.
4. In **Add this Web site to the zone:** add the URL of your web server.
   For example, if you set your web server Hostname [Home Page] parameter to *abc.company.com* , then enter *http://abc.company.com* in the list of trusted websites and click **Add** .
5. Click **OK** .

To Modify Internet Explorer's Internet Zone to Automatically Pass Windows Credentials and Log Users Into a Website

Caution! If you choose this workaround, you must apply this change to all end user computers.

1. Open Internet Explorer. From **Tools > Internet Options** , click the **Security** tab.
2. From the Security tab, click **Internet Zone** , then click **Custom Level** .
3. From the Security Settings window, scroll to the bottom to the User Authentication section.
4. For Logon, click **Authenticate Logon with Current Username and Password** .
5. Click **OK** .

1. Open Internet Explorer. From **Tools > Internet Options** , click the **Security** tab.