If a user is unable to dial out to a number by clicking Connect in the meeting console, but the number can be reached by using #31 to dial out, you may need to adjust the translation table on the Cisco Unified MeetingPlace Audio Server to account for the R symbol (wait for answer supervision from the far end) that is appended to web outdials. Outdials via #31 do not append the R symbol. Adding R? to the pattern in the translation table matches 0 or 1 occurrences of the R symbol, so that both web and #31 outdials can be matched correctly.

In the following example, the Cisco Unified MeetingPlace Audio Server translation table is configured to prepend a 5 to the dial string 4541:

```
# From To Group DestType Comment

# ----------------------------------------------------

#

4541 5\0 1 GENERIC add 5 to 45451

.* \0 ANYGROUP GENERIC No translation
```

In this case, the **cptrace** command on the Audio Server for a web outdial to extension 4541 results in the following example trace:

```
01/25 11:12:44.75 P NDV State : 13

01/25 11:12:44.75 P NDV Outdial : UserID 100 RetCode 3107

Dest 4541R Trans Dest

01/25 11:12:44.72 P NDV Substate : 4
```

An outdial via #31 to the same number results in the following output:

```
01/25 11:07:13.95 P 6 State : 12

01/25 11:07:13.95 P 6 Outdial : UserID 3 RetCode 0

Dest 4541 Trans Dest 54541

01/25 11:07:13.95 P 6 Substate : 7
```

In this case, the translation table should be adjusted to account for the possible addition of the R symbol by adding R? as follows:

```
# From To Group DestType Comment

# ----------------------------------------------------

#

4541R? 5\0 1 GENERIC add 5 to 45451

.* \0 ANYGROUP GENERIC No translation
```

If you need assistance updating the translation tables, contact Cisco TAC.

Known Issue

Also, there is a known issue where if a user is imported from Cisco Unified Communications Manager Release 7.x and the dial string for the user has a "+", outdials will fail if you use the Connect Me feature.