

[Cisco Unified MeetingPlace Release 6.1](#) > [Web Conferencing](#) > [Configuring](#) > [Configuring the Web Conferencing Server](#)

The Cisco Unified MeetingPlace Web Conferencing Service is a Windows master service that manages and monitors the startup and shutdown of the following:

- Cisco Unified MeetingPlace Agent Service
- Cisco Unified MeetingPlace Audio Service
- Cisco Unified MeetingPlace Connect Application Service
- Cisco Unified MeetingPlace Connect Gateway
- Cisco Unified MeetingPlace Flash Media Administration Server
- Cisco Unified MeetingPlace Flash Media Server
- Cisco Unified MeetingPlace Replication Service
- Cisco Unified MeetingPlace Video Service

The master service also monitors these services, enabling recovery if failure occurs, and configures the MeetingPlace Web (MPWEB) database and the MPWEB slave databases. If any services fail, the Cisco Unified MeetingPlace Web Conferencing master service automatically restarts and a major alarm is sent to the Cisco Unified MeetingPlace Audio Server.

The master service is turned on automatically after any reboot or upgrade, at which point it monitors all subsidiary services and runs a database configuration and import tool. If the database version is not up to date, the tool updates the database schema. Similarly, if the database needs to import new strings, the tool imports them.

See the following sections:

- [Stopping All Cisco Unified MeetingPlace Web Conferencing Services](#)
- [Restarting All Cisco Unified MeetingPlace Web Conferencing Services](#)

Contents

- [1 Stopping All Cisco Unified MeetingPlace Web Conferencing Services](#)
 - ◆ [1.1 To Stop All Cisco Unified MeetingPlace Web Conferencing Services](#)
- [2 Restarting All Cisco Unified MeetingPlace Web Conferencing Services](#)
 - ◆ [2.1 To Restart All Cisco Unified MeetingPlace Web Conferencing Services](#)

Stopping All Cisco Unified MeetingPlace Web Conferencing Services

You must stop all Cisco Unified MeetingPlace Web Conferencing services before you do certain procedures, including Gateway SIM upgrades and configuration changes.

To Stop All Cisco Unified MeetingPlace Web Conferencing Services

1. From the Windows Start menu, choose **Settings > Control Panel > Administrative Tools > Services** .
2. Right-click **Cisco Unified MeetingPlace Web Conferencing** and choose **Stop** .
3. (Optional) To stop other Cisco Unified MeetingPlace gateway services, including Gateway SIM, right-click the service and choose **Stop** .
4. If the IIS Admin Service is still running, right-click the service and choose **Stop** .
5. Close the Services control panel.

Restarting All Cisco Unified MeetingPlace Web Conferencing Services

To Restart All Cisco Unified MeetingPlace Web Conferencing Services

1. From the Windows Start menu, choose **Settings > Control Panel > Administrative Tools > Services** .
2. Right-click **Cisco Unified MeetingPlace Web Conferencing** and choose **Start** .
3. If you stopped any other gateway services, restart them by right-clicking the applicable service and choosing **Start** .
4. Close the Services control panel.