

An individual voice prompt is a single voice file. A voice prompt sentence is a string of individual voice prompts.

Examples of individual voice prompts include:

- "1"
- "Press 1"
- "To attend a meeting"
- "Enter the meeting ID followed by the pound key."
- long music files

You can record custom voice prompts and then upload them to your Cisco Unified MeetingPlace 8100 series. A custom voice prompt is a voice prompt that uses words or phrases preferred by the customer. For example, if you want to change a prompt from "To attend a meeting" to "To attend a conference," you can record your own voice prompt and use that instead. You cannot customize voice prompt sentences but you can customize individual voice prompts.

**Notes:**

- If you change the "Welcome to MeetingPlace" prompt, the new phrase must include the term MeetingPlace. This term cannot be removed from the "Welcome to MeetingPlace" prompt under any circumstances.
- Changing an individual voice prompt can affect many voice prompt sentences. Avoid changing too many individual voice prompts, as the new voice prompt sentences may not make sense when they are all concatenated together.
- We do not recommend that you use this procedure to localize the Cisco Unified MeetingPlace prompts. For localized voice prompts, contact Cisco Systems.

All voice prompt files must be raw, headerless, 8 kHz, 16-bit linear PCM. You can use files in other formats, such as .wav (CD quality), but they must be converted using Adobe Audition or other editing software to the raw PCM format before you can further process them.