

Differences Between Meeting Rooms: Cisco WebEx and Cisco Unified MeetingPlace

| Areas | Cisco Unified MeetingPlace Web Conferencing Release 6.0 Meeting Room | Cisco WebEx Meeting Center |
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| Permission Model | Moderator ? has full control of meeting including audio controls | Host ? has full control of meeting including sharing and audio controls |
| | Presenter ? can share at any time | Presenter ? can share when granted permission |
| | Audience ? can speak, view only | Attendees ? can speak, view only |
| | Multiple hosts and presenters are allowed within a meeting | Only one host and one presenter are allowed at any time |
| Initial meeting entry | Download Flash plugin | Install Cisco WebEx client or Java-based client |
| | Participants can join web meeting before Moderator joins | For general meetings, participants can join web meeting before the moderator joins. For meetings with end to end encryption (E2E meetings), the host must join the meeting before others can join the web portion |
| General meeting entry | Passwords are optional | Passwords are highly recommended. Participants must use the password to enter both audio and web portions of the meeting. |
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| | Moderators and presenters can share at any time | | Multiple people can share at the same time | Only one person can share at any time |
| | Moderated Q&A, Presenter only area available | Not available in Meeting Center | | |
| | Supports dual monitor setups | Support single monitor only | | |
| | Supports sharing from Windows and Mac OS machines. Supports viewing from Linux & Unix machines | Supports sharing from Windows, Mac, Linux, & Unix machines | | |
| | | Moderator can mute and un-mute self and others, individuals can mute and un-mute themselves anytime | Host can mute self and others; once muted by host, individuals cannot unmute themselves. Attendees can mute and unmute themselves anytime | |
| Unmute all not available | | Host can unmute all | | |
| Caller ID is displayed for guests who dial in | | Guests who dial in will be identified as Call In User 1, Call In User 2 etc. | | |
| Individuals and moderators can move themselves to audio breakout rooms from the web or telephony interface. Their status appears on the web | | Individuals can move themselves to audio breakout rooms via the telephony interface only. Their status does not appear on the web | | |
| Moderator can turn individual speaker ability on or off | | Host turns individual speaker ability on or off via the Unmute/Mute button | | |
| Users can lock and unlock the meeting via both audio and web interface | In-session participant management | Lock meeting from web locks both web and audio. Lock meeting from audio locks only the audio meeting. | | |
| Moderator can turn meeting announcements on and off from web | | Not available | | |
| Moderator can rename others on web participant | | Renaming not available | | |

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| Users can outdial to standard video endpoints from the web | | Not available ? Webcam video available, but does not interoperate with standard endpoints |
| Users can pause or change video layouts (active speaker/continuous presence) from the web | | Not available ? Webcam video available, but does not interoperate with standard endpoints |
| Integrated webcam video not available | | Webcam video available, allows video usage inside and outside the firewall |
| Moderator can merge participants who dial in and log in to the web separately | | Not available |
| Moderator can move audience and listeners to the waiting room from the web | | Not available |
| Layout management | Flexible layouts; collaborative, presentation and Webinar templates available | Fixed layout, no changes allowed |
| | Users can create custom templates | Custom templates not available |
| | Layout changes during the meeting affect all users (option to allow Full Screen button to affect individuals only) | Full screen view can be driven by host but individual can control display size |
| Meeting termination | Meeting automatically extends as long as two participants remain in the meeting. Moderator can join and leave meeting at any time | Meeting ends when host leaves, but there is an option for the host to transfer host permission to another attendee for the meeting to continue |
| | Individuals can remain on audio even after they leave the web session | Individuals leave the meeting (audio as well) once the web session is closed |
| | Users can record entire meeting from both audio and web | Record meeting from web records both web and audio. Record meeting from audio only records audio meeting. End to end encryption |

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| | (E2E) meetings cannot be recorded. |
| Participants can retrieve recordings from web or audio | Only the host can retrieve the recordings. The host can send the link to participants |
| Recordings can be viewed directly from web browser | Cisco WebEx player download required for viewing recordings |
| Offline viewing for audio+web recordings are not available | Audio and web recordings can be converted to Flash or WMV for offline viewing |
| Recording storage is limited by local and network storage space | Recording is stored on Cisco WebEx and is subject to site configuration limitations |
| | <p>When users schedule meetings with Cisco WebEx as the web conferencing provider, the following are available:</p> <ul style="list-style-type: none"> • Audio-only recordings that are initiated from the phone are not supported for Cisco WebEx meetings. • Synchronized audio/web or audio/video recordings that are initiated from the web are stored on WebEx.com. |

Limitations

The following limitations apply to Cisco WebEx deployments:

| Limitation | Workaround |
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| <p>Cisco WebEx configurations cannot be used with the following Cisco Unified MeetingPlace configurations:</p> <ul style="list-style-type: none"> • WebConnect • multi-site, multiple servers | <p>None.</p> <p>This release of Cisco Unified MeetingPlace only supports the following configuration for Cisco WebEx integration:</p> |

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| <ul style="list-style-type: none"> • load balancing • clustering | <ul style="list-style-type: none"> • one internal server inside the private corporate network, one external server in the DMZ <p>See also the (Optional) WebEx Requirements system requirements.</p> |
| "Join Before Host" meetings are not supported when end to end encryption is enabled. | -- |
| You cannot transfer existing meetings and attachments from Cisco Unified MeetingPlace Release 5.4 to Cisco WebEx. | No current workaround. Complete all existing meetings before migrating, or run both deployments concurrently until all existing meetings are completed. |
| If you have a split site, Cisco Unified MeetingPlace provides audio conferencing functionality only to the Cisco WebEx site with which it is associated. The other Cisco WebEx site operates independently of Cisco Unified MeetingPlace. | -- |
| If you have all Cisco WebEx Centers, you can only use Cisco Unified MeetingPlace audio with either MeetingCenter or SalesCenter. | <p>Have your Cisco WebEx Customer Service Manager or Account Manager split your Cisco WebEx site into two sites.</p> <ul style="list-style-type: none"> • Site A has MeetingCenter and Cisco Unified MeetingPlace audio on it. • Site B has other Cisco WebEx centers integrated with your old audio conferencing provider. <p>Tell your users to schedule MeetingCenter meetings from Cisco Unified MeetingPlace. For all other Cisco WebEx meetings they must schedule from YourSiteB.WebEx.com</p> |
| Users can schedule webconferences but not audioconferences from their ?My WebEx? portal. | Guide your users to schedule meetings from the Cisco Unified MeetingPlace Web Conferencing interface only. |
| Cisco WebEx webcam video does not interoperate with Cisco Unified Communications video applications (Cisco Unified Video Advantage, Cisco 7985 Video Phone, Cisco Unified Personal Communicator) | Guide your users to use Cisco WebEx webcam video if they need in-session multipoint video. |
| <i>For Cisco Unified MeetingPlace Release 6.0 Maintenance Release 4 and earlier: ?Named host? deployments require a Cisco WebEx user account for each profiled user of Cisco Unified MeetingPlace. If there are more Cisco Unified MeetingPlace users than Cisco WebEx users, some users will be able to schedule but not actually join the meeting.</i> | <ul style="list-style-type: none"> • Obtain a ?Concurrent User? or ?per-minute? Cisco WebEx contract. • Assign Cisco Unified MeetingPlace users that require Cisco WebEx to a special user group and enable Cisco WebEx scheduling for those users only. Other Cisco Unified MeetingPlace users do not see Cisco WebEx scheduler. |
| Usage reports and billing statistics cannot distinguish between web conferences provided by Cisco WebEx and those provided by Cisco Unified MeetingPlace Web Conferencing. | Do not enable both types of meetings; choose a single web conferencing provider. |

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| The maximum usage (deployment) of Cisco WebEx meeting room conferencing user ports is 500 if SSL is not enabled, 330 if SSL is enabled. | No current workaround. |
| Cisco Unified MeetingPlace-to-WebEx gateway does not support redundancy and failover natively. | No current workaround. |
| Cisco Unified MeetingPlace multi-site and RSNA configurations are not supported | No current workaround. |