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Ensure the following:

- You have the correct hardware and software. See the *Release Notes for Cisco Unified MeetingPlace Express Release 2.0* or the *Release Notes for Cisco Unified MeetingPlace Express Release 2.1* located here: http://www.cisco.com/en/US/products/ps6533/prod_release_notes_list.html and the [System Requirements](#).
- You have gathered the additional information about the operating system and application that you need. See [Worksheet 2-1: Cisco Unified MeetingPlace Express Installation Parameters for Release 2.x](#).
- You have enough disk space on your system. If you are upgrading your system and have many previous releases, you may run out of disk space. If this happens, contact Cisco TAC for information about freeing up disk space.