

**Main page:** [Cisco Unified MeetingPlace Express, Release 2.x](#)

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Follow all of the prerequisites and procedures before upgrading your system. Note that you do not need to uninstall the operating system and application to upgrade your system.

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## Prerequisites

- The system must be running when you perform an upgrade. Do not turn off the Cisco Unified MeetingPlace Express services.
- If you are upgrading from an earlier release to Release 2.0.x, you must have Release 1.2 installed on your system. You cannot upgrade from Release 1.1 to Release 2.0.x unless you first upgrade to Release 1.2.
- If you are upgrading from an earlier release to Release 2.1, the supported upgrade paths are:
  - ◆ Release 2.0.3.35 to Release 2.1.1
  - ◆ Release 2.0.2.126 to Release 2.1.1
  - ◆ Release 1.2.0.111 to Release 2.0.3.35 to Release 2.1.1
  - ◆ Release 1.2.1.23 to Release 2.0.3.35 to Release 2.1.1
- Disable segmented meeting access (SMA) if it is enabled on your system. See the Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x for information on how to do this.
- When you upgrade your system to Release 2.x, the upgraded system automatically becomes the primary server. See the Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x for information about SMA and how the primary and secondary servers work together.

## Changing the System Language to English

Before you upgrade your system to Cisco Unified MeetingPlace Express Release 2.x, you must set the default system-wide language to English and disable all other languages. Otherwise, the upgrade cannot proceed, and the system displays an error message.

#### Procedure

1. Log in to Cisco Unified MeetingPlace Express and click **Administration**.
2. Click **System Configuration > Usage Configuration**.
3. On the Usage Configuration page, do the following:
  1. Set the Language 1 field to **English (US)** or **English (UK)**.
  2. (Optional) Set the Language 2 field to **English (US)**, **English (UK)**, or **None**.
  3. (Optional) Set all other language fields to **None**.
4. Click **Save**.

## How to Back Up SSL Certificates

Before you upgrade your system, you must back up your SSL certificates. When you upgrade or reinstall the Cisco Unified MeetingPlace Express *application*, these files will be preserved, but you must restore them after the upgrade or reinstallation is complete.

If you upgrade or reinstall the *operating system*, these files will not be preserved. The current certificates and key files can only be preserved if you upgrade or reinstall the Cisco Unified MeetingPlace Express *application* without upgrading or installing the *operating system*.

**Caution!** Full installations contain the operating system so if you perform a new (full) installation, all SSL certificates and key files are lost. This may lead to significant cost losses, because you will need to buy new certificates.

- [Backing Up SSL Certificates on the Primary Server](#)
- [Backing Up SSL Certificates on the SMA Server](#)

## Backing Up SSL Certificates on the Primary Server

#### Procedure

1. Log in to Cisco Unified MeetingPlace Express and click **Administration**.
2. Click **Certificate Management > Back Up SSL Configuration**.
3. Select a certificate to back up and click **Back up Certificate**.
4. Click **Save** to save the SSL configuration as a zip file.

## Backing Up SSL Certificates on the SMA Server

This procedure is optional and only applies if you have an SMA server.

**Procedure**

1. Log in to Cisco Unified MeetingPlace Express and click **Administration**.
2. Click **System Configuration > SMA Configuration > SMA Certificate Management > SMA Back Up SSL Configuration**.
3. Select a certificate to back up and click **Back up Certificate**.
4. Click **Save** to save the SSL configuration as a zip file.