

Main page: [Cisco Unified MeetingPlace Express, Release 2.x](#)

Previous page: [Installing Cisco Unified MeetingPlace Express](#)

Contents

- [1 Uninstalling the Cisco Unified MeetingPlace Express Operating System](#)
- [2 Uninstalling the Cisco Unified MeetingPlace Express Application](#)
 - ◆ [2.1 Restrictions](#)
 - ◆ [2.2 Procedure](#)
- [3 Testing the Cisco Unified MeetingPlace Express Application Uninstallation](#)
 - ◆ [3.1 Procedure](#)
- [4 Reverting Back to a Previous Version](#)
 - ◆ [4.1 Procedure](#)
- [5 Testing the Cisco Unified MeetingPlace Express Upgrade Uninstallation](#)
 - ◆ [5.1 Procedure](#)

Uninstalling the Cisco Unified MeetingPlace Express Operating System

The Cisco Unified MeetingPlace Express system is comprised of the operating system and the application. We do not describe how to uninstall the operating system. If you have uninstalled the Cisco Unified MeetingPlace Express application and no longer use the Cisco Unified MeetingPlace Express operating system, you can simply install a different operating system over the current one. You do not need to uninstall it.

Uninstalling the Cisco Unified MeetingPlace Express Application

You may need to uninstall the Cisco Unified MeetingPlace Express application if you have trouble installing it or if you no longer use this product.

You do not need to uninstall the Cisco Unified MeetingPlace Express application if all you want to do is reinstall the Cisco Unified MeetingPlace Express application. To reinstall the Cisco Unified MeetingPlace Express application, follow the steps in [Installing Cisco Unified MeetingPlace Express](#).

NOTE: Do not uninstall interim builds of the Cisco Unified MeetingPlace Express application. For example, if you installed Release 2.0.3.35 then upgraded to 2.1.0.59 then to 2.1.0.60, do not uninstall Release 2.1.0.59. Uninstalling an interim build may impact your ability to access the Cisco Unified MeetingPlace Express homepage and meeting room.

Restrictions

- You must be logged in as root and you cannot be remote.

Procedure

1. From the console, go to the Cisco Unified MeetingPlace Express operating system login page and log in as the user called root. For information about logging in to the console, see the Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x.
2. Right-click on the desktop and select **New Terminal**. This brings up the command line.
3. At the prompt, enter **cd /opt/cisco/meetingplace_express/uninstaller**. This takes you to the directory with the uninstall program.
4. Enter **./uninstall_meetingplace_express &**. The & tells the machine to run the process in the background.

The Uninstall GUI is displayed.

5. Click **Uninstall**. This shuts down all Cisco Unified MeetingPlace Express processes and removes all the files associated with this version.
6. On the Uninstall Complete page, click **Done**.

Testing the Cisco Unified MeetingPlace Express Application Uninstallation

Procedure

1. From the console, go to the Cisco Unified MeetingPlace Express operating system login page and log in as the user called root.
2. Right-click on the desktop and select **New Terminal**. This brings up the command line.
3. Enter the following:
cd /opt/
4. Check that the directory called cisco is gone.

Reverting Back to a Previous Version

If you want to uninstall only a certain upgrade, but not the whole Cisco Unified MeetingPlace Express application, follow this procedure. For example, if you installed Release 1.1.3.109 and later wanted to revert back to Release 1.1.2.150, you would use this procedure to uninstall the Release 1.1.3.109 upgrade.

Procedure

1. From the console, go to the Cisco Unified MeetingPlace Express operating system login page and log in as the user called root. For information about logging in to the console, see the Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x.
2. Right-click on the desktop and select **New Terminal**. This brings up the command line.
3. At the prompt, enter **mpx_version** to see which versions are installed on your system.
4. Enter **cd /opt/cisco/meetingplace_express/uninstaller/update_uninstallers**. This takes you to the directory with the uninstall programs for any upgrades installed on your system.

5. Enter **ls** to see the contents of this directory and find the upgrade release you want to remove.
For example, if your system has Release 1.1, Release 1.1.2.150, and Release 1.1.3.109 installed on it and you want to remove Release 1.1.3.109 and roll back to Release 1.1.2.150, you would see two directories: one for Release 1.1.2.150 and one for Release 1.1.3.109. (You do not see a directory for Release 1.1 because that is a complete installation and not an upgrade.)
6. Enter **cd <version number>** to go to the directory of the release you want to uninstall.
7. Enter **./uninstall_MPX_<version number>_Upgrade**
 - ◆ If the upgrade that you want to uninstall was installed via GUI mode, the system displays the uninstall GUI.
 - ◆ If the upgrade that you want to uninstall was installed via console mode, the system displays the uninstall console.
8. Click **Uninstall**. This shuts down all Cisco Unified MeetingPlace Express processes and removes all the files associated with this version.
9. On the Uninstall Complete page, click **Done**.

Testing the Cisco Unified MeetingPlace Express Upgrade Uninstallation

Procedure

1. From the console, go to the Cisco Unified MeetingPlace Express operating system login page and log in as the user called root.
2. Right-click on the desktop and select **New Terminal**. This brings up the command line.
3. Enter the following:
mpx_version
4. Check that the release called **<version number>** is gone.
5. Open a web browser and log in to Cisco Unified MeetingPlace Express.
6. Check the version number on the bottom of the page. It should be the release you reverted back to.