

This section describes how to create a dedicated e-mail account on the Microsoft Exchange Server to enable communication with Cisco Unified MeetingPlace Express. For details about performing each step, see the documentation for your specific Microsoft Exchange Server.

### Restriction

The maximum length for the password for the dedicated e-mail account on the Microsoft Exchange Server is set by the NTLM authentication protocol. See <http://support.microsoft.com/kb/102716> for more information.

### Procedure

1. Create a user on your Microsoft Windows domain, for example, "MeetingPlaceExpress."
2. Create a mailbox for this user on the Microsoft Exchange Server.
3. Ensure that the dedicated e-mail account has the "Send As" permission if the Microsoft Exchange Server is configured to disable anonymous access via SMTP.

**Note:** For Cisco Unified MeetingPlace Express Release 2.1 and later, we have added support for both Microsoft Exchange 2003 and Microsoft Exchange 2007. If you want to support both versions of Microsoft Exchange notification services, connect using SMTP port 25 instead of using OWA (which is what was used for Cisco Unified MeetingPlace Express Release 2.0 and earlier releases).

The following is what the connection failure (after you upgrade to Cisco Unified MeetingPlace Express Release 2.1) looks like (as seen in the System Information Capture):

```
[--rcms--][http-8080-Processor24] 2009-04-02 18:27:39,434 [ERROR,EmailSender 892] mail.MessagingE
```