

**Main page:** [Cisco Unified MeetingPlace Release 8.5](#), [Cisco Unified MeetingPlace, Release 8.0](#), [Cisco Unified MeetingPlace, Release 7.1](#), [Cisco Unified MeetingPlace, Release 7.0](#)

**Print PDF:** [Print Alarm and Exception Code References](#)

This content applies to the following releases of Cisco Unified MeetingPlace:

- Release 7.0, 7.1, 8.0, 8.5

**Exception Name:** EX\_TEST\_DEBUG

**Maximum Severity:** MAJOR

**Decimal Code:** 851969

**Hex Code:** 0xD0001

**Description:** Debug message %d %d %d %d

**Resolution:** No action required. This message is created only by technician operation.

**Notes:** New with Release 8.5

**Exception Name:** EX\_TEST

**Maximum Severity:** MAJOR

**Decimal Code:** 458826

**Hex Code:** 0x7004A

**Description:** Alarm test

**Resolution:** No action required. This message is created only by technician operation.

**Notes:** New with Release 8.5

**Exception Name:** EX\_ALARMTEST

**Maximum Severity:** MAJOR

**Decimal Code:** 1049600

**Hex Code:** 0x100400

**Description:** Test alarm

**Resolution:** No action required. This message is created only by technician operation.

**Notes:** New with Release 8.5

**Exception Name:** EX\_LICENSE\_GENERIC

**Maximum Severity:** MINOR

**Decimal Code:** 1052672

**Hex Code:** 0x101000

**Description:** Host licenses exceeded. %d licenses are used; %d licenses are installed

**Resolution:** Obtain additional licenses for your system or remove the meeting hosting ability from some users.

**Notes:** New with Release 8.5

**Exception Name:** EX\_LICENSE\_AUDIO

**Maximum Severity:** MINOR

**Decimal Code:** 1052673

**Hex Code:** 0x101001

**Description:** Audio host licenses exceeded. %d licenses are used; %d licenses are installed

**Resolution:** Indicates that the number of users who's have started meetings within the past 90 days exceeds the number of audio host licenses installed on the system. To correct, install additional audio host licenses.

**Notes:** New with Release 8.5

**Exception Name:** EX\_LICENSE\_VIDEO

**Maximum Severity:** MINOR

**Decimal Code:** 1052674

**Hex Code:** 0x101002

**Description:** Video host licenses exceeded. %d licenses are used; %d licenses are installed

**Resolution:** Indicates that the number of users who's have started meetings within the past 90 days which allow video participants exceeds the number of video host licenses installed on the system. To correct, install additional video host licenses.

**Notes:** New with Release 8.5

**Exception Name:** EX\_LICENSE\_GRACE

**Maximum Severity:** MINOR

**Decimal Code:** 1052677

**Hex Code:** 0x101005

**Description:** Licenses have 30 day grace period. %d installed. %d days left

**Resolution:** Indicates that the licenses currently installed on the system are no longer valid. This is likely to be caused by changes in the system's network configuration leading to a change in the licensing MAC. The system will continue operating normally for 30 days after the invalid license is detected and will then revert to unlicensed mode (maximum of one concurrent meeting). To correct, re-home the license for the new MAC address of the server and re-install it.

**Notes:** New with Release 8.5

**Exception Name:** EX\_JAAS\_LOCK\_USER

**Maximum Severity:** MINOR

**Decimal Code:** 2262529

**Hex Code:** 0x228601

**Description:** Too many attempts to sign on profile (u %d) from web login. Profile locked!

**Resolution:** This is a notification that a profile has been locked due to too many invalid sign on attempts. Check the locked profiles table in the administrative web.

**Notes:** New with Release 8.5

**Exception Name:** EX\_SYSTEM\_PASS\_EXPIRE

**Maximum Severity:** MAJOR

**Decimal Code:** 1049146

**Hex Code:** 0x10023A

**Description:** Password for system user with uid %d will soon expire

Resolution: One of the system (built-in) user profiles has a password that will expire. Please update these user profile passwords before they expire.

**Notes:** New with Release 8.5

**Exception Name:** EX\_DB\_REPL\_NODE\_DETACHED

**Maximum Severity:** MAJOR

**Decimal Code:** 1048980

**Hex Code:** 0x100194

**Description:** The given node got detached from replication, due to connectivity issues

**Resolution:** Indicates that the node had to be automatically detached from replication due to network or server issues. Either the server has issues or has connectivity issues with the Active MBD. Please remove the node. Add back the same node or a freshly installed node, after finding the root cause. The server is still part of the deployment.

**Notes:** New with Release 8.5

**Exception Name:** EX\_DB\_REPL\_CLOCK\_OUT\_OF\_SYNC

**Maximum Severity:** MAJOR

**Decimal Code:** 1048981

**Hex Code:** 0x100195

**Description:** Clock of given node is out of sync with that of the active mbd

**Resolution:** Indicates that there is a large offset between the clocks of this node and the Active MBD. Please make sure that you configure an NTP for all the nodes in the deployment. If NTP is already configured, please make sure that it working properly. It is extremely crucial for all nodes to have the synchronized clocks w.r.t GMT [It is ok for the servers to be in different time zones, but they should match exactly w.r.t GMT]

**Notes:** New with Release 8.5

**Exception Name:** EX\_DB\_REPL\_NODE\_REMOVED

**Maximum Severity:** MAJOR

**Decimal Code:** 1048985

**Hex Code:** 0x100199

**Description:** A node had to be removed automatically from replication

**Resolution:** Indicates that the node had to be automatically removed from replication due to network or server issues. Either the server has issues or has connectivity issues with the Active MBD. You can back a freshly installed node, after finding the root cause.

**Notes:** New with Release 8.5

**Exception Name:** EX\_NODE\_NOT\_READY\_AFTER\_UPGRADE

**Maximum Severity:** MINOR

**Decimal Code:** 1048987

**Hex Code:** 0x10019B

**Description:** After upgrade, node is not coming up as a valid server

**Resolution:** Indicates that something gone wrong with this node. The node has not been able to come back to normal state after upgrade. Contact TAC or remove this node from the deployment. Also, until these required nodes have been upgraded, a replication path is not setup between the nodes and the Active MBD. Hence it is extremely crucial to complete the upgrade of all the nodes as early as possible. Until then, the deployment is working in a sub-optimal fashion. Look at the "Nodes" GUI page to see the list of nodes out of replication due to upgrade.

**Notes:** New with Release 8.5

**Exception Name:** EX\_NODE\_COULD\_NOT\_ATTACH\_AFTER\_UPGRADE

**Maximum Severity:** MAJOR

**Decimal Code:** 1048988

**Hex Code:** 0x10019C

**Description:** After upgrade, the node could not be attached back due to various reasons

**Resolution:** Indicates that the upgrade on the deployment is not complete. The node has not been able to attach back to the deployment. So either the Active MBD or the intermediate nodes between this node and the Active MBD have not been upgraded. Until these required nodes have been upgraded, a replication path is not setup between this node and the Active MBD. It is extremely crucial to complete the upgrade of all the nodes as early as possible. Until then, the deployment is working in a sub-optimal fashion. Look at the "Nodes" GUI page to see the list of nodes out of replication due to upgrade.

**Notes:** New with Release 8.5

**Exception Name:** EX\_NODE\_DETACHED\_FOR\_UPGRADE

**Maximum Severity:** MINOR

**Decimal Code:** 1048989

**Hex Code:** 0x10019D

**Description:** Node was detached for upgrade, but never upgraded

**Resolution:** Indicates that the node has been detached for upgrade, but upgrade is not completed. Either the upgrade installer is waiting for inputs from the admin or something has gone wrong with the upgrade. Please provide the required inputs to the upgrade installer or contact TAC or remove this node from the deployment. Also, until all nodes have been upgraded, a replication path cannot be setup between the Active MBD and the rest of the nodes in the deployment. Hence it is extremely crucial to complete the upgrade of all the nodes as early as possible. Until then, the deployment is working in a sub-optimal fashion. Look at the "Nodes" GUI page to see the list of nodes out of replication due to upgrade.

**Notes:** New with Release 8.5

**Exception Name:** EX\_USER\_PROFILE\_LONGER\_THAN\_8\_DIGITS

**Maximum Severity:** MINOR

**Decimal Code:** 1048996

**Hex Code:** 0x1001A4

**Description:** There are user profiles which are longer than 8 digits

**Resolution:** Some user profile numbers are longer than 8 digits. These profiles cannot be used with reservationless meetings unless the length is shortened to 8 or fewer digits.

**Notes:** New with Release 8.5

Continue to [Alarm and Exception Code Reference List page 7](#).