

Main page: [Cisco Unified MeetingPlace Release 8.5](#), [Cisco Unified MeetingPlace, Release 8.0](#), [Cisco Unified MeetingPlace, Release 7.1](#), [Cisco Unified MeetingPlace, Release 7.0](#)

Print PDF: [Print Alarm and Exception Code References](#)

This content applies to the following releases of Cisco Unified MeetingPlace:

- Release 7.0, 7.1, 8.0, 8.5

Exception Name: EX_IDS_DBSPACE_MEETINGPLACE

Maximum Severity: MAJOR

Decimal Code: 1048781

Hex Code: 0x1000cd

Description: Database: The MeetingPlace application space is critically full.

Resolution: Contact Technical Support

Exception Name: EX_IDS_DATABASE_FAILURE

Maximum Severity: MAJOR

Decimal Code: 1048590

Hex Code: 0x10000e

Description: Database failure. Call Cisco TAC.

Resolution: Contact Technical Support

Exception Name: EX_IDS_LOGICAL_LOGS_FULL

Maximum Severity: MAJOR

Decimal Code: 1048596

Hex Code: 0x100014

Description: Database: Logical logs are full. Call Cisco TAC.

Resolution: Contact Technical Support

Exception Name: EX_IDS_SERVER_RESOURCE_OVERFLOW

Maximum Severity: MAJOR

Decimal Code: 1048597

Hex Code: 0x100015

Description: Database: Resource overflow. Call Cisco TAC.

Resolution: Contact Technical Support

Exception Name: EX_IDS_UNABLE_TO_ALLOCATE_MEMORY

Maximum Severity: MAJOR

Decimal Code: 1048600

Hex Code: 0x100018

Description: Database: Unable to allocate memory. Call Cisco TAC.

Resolution: Contact Technical Support

Exception Name: EX_ADASTOP

Maximum Severity: MAJOR

Decimal Code: 2491393

Hex Code: 0x260401

Description: TSP Adaptor connection abnormal

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

Exception Name: EX_ADAFSTART

Maximum Severity: MAJOR

Decimal Code: 2491394

Hex Code: 0x260402

Description: TSP Adaptor handler failed to start

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

Exception Name: EX_ADANA

Maximum Severity: MAJOR

Decimal Code: 2491395

Hex Code: 0x260403

Description: TSP No connection for the AdaUrl

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

Exception Name: EX_MSGQFULL

Maximum Severity: MINOR

Decimal Code: 2491396

Hex Code: 0x260404

Description: TSP Adaptor message queue is full

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

Exception Name: EX_NOADATHD

Maximum Severity: MINOR

Decimal Code: 2491397

Hex Code: 0x260405

Description: TSP Cannot find the thread for the AdaURL

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

Exception Name: EX_MPTIMEOUT

Maximum Severity: MINOR

Decimal Code: 2491398

Hex Code: 0x260406

Description: TSP MP connection timeout

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

Exception Name: EX_TADISCON

Maximum Severity: MINOR

Decimal Code: 2491399

Hex Code: 0x260407

Description: TSP TA connection disconnected

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

Exception Name: EX_TSPSTART

Maximum Severity: MINOR

Decimal Code: 2491400

Hex Code: 0x260408

Description: TSP service started

Resolution: Return to normal operation.

Notes: New with Release 8

Exception Name: EX_TSPSTOP

Maximum Severity: MINOR

Decimal Code: 2491401

Hex Code: 0x260409

Description: TSP service stopped

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support. When this condition is cleared the Exception Name: EX_TSPSTART entry will be logged.

Notes: New with Release 8

Exception Name: EX_STORFAIL

Maximum Severity: MAJOR

Decimal Code: 2556929

Hex Code: 0x270401

Description: Cannot access storage or storage did not have read/write privilege.

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

Exception Name: EX_MPSERVICE

Maximum Severity: MAJOR

Decimal Code: 2556930

Hex Code: 0x270402

Description: NBR called MP recording service failed or timeout.

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8.0

Exception Name: EX_SYSIO

Maximum Severity: MAJOR

Decimal Code: 2556931

Hex Code: 0x270403

Description: NBR met IO Exception during consolidation.

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8.0

Exception Name: EX_RECSTRU

Maximum Severity: MAJOR

Decimal Code: 2556932

Hex Code: 0x270404

Description: Recording raw data folder missed Action or Data child folder.

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

Exception Name: EX_FAILIND

Maximum Severity: MAJOR

Decimal Code: 2556933

Hex Code: 0x270405

Description: Recording missed both Start and End indication files

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Notes: New with Release 8

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